



Technology with a Mission

ORDER REVISION AND CANCELLATION POLICIES

Seametrics is an ISO-certified company that adheres to lean manufacturing principles and procedures that help keep costs down and inventories low, therefore enabling us to extend those savings to our customers. In support of this perspective, we have developed the following revision and cancellation policies:

ORDER REVISIONS

- 1) Orders revised within 24-hours of initial entry may be modified with no timeline penalty.
- 2) Orders where part configuration and/or quantities of existing parts are modified will be given a new ship date that is standard lead time from the date of revision.
- 3) Changes made to shipping address or other logistics may be made at any time before shipping.
- 4) All order revisions must be requested in writing. Order revisions will not be considered official until written notification is received.

ORDER CANCELLATIONS

- 1) Orders cancelled within 48-hours of estimated ship date will be assessed a Cancellation Fee that is equal to 15% of the order's net total.
- 2) RUSH orders and orders for customized product are not cancellable.
- 3) All order cancellations must be made in writing. Order cancellations will not be considered official until written notification is received.

We ask our Partners to be well-versed in these policies, to communicate them internally within their organizations, and to convey them to their customers as well.

Thank you for your business!