TABLE OF CONTENTS

General Information
- General Information ................................................................. Page 3
- Features ............................................................................. Page 3
- Specifications ................................................................. Page 4
- Dimensions ................................................................. Page 5
- Accuracy ........................................................................ Page 6
- Flow Rate ........................................................................ Page 6

Installation
- Straight Pipe Recommendations ........................................ Page 7
- Full Pipe Recommendations ................................................ Page 7
- Positioning the Meter ......................................................... Page 9
- Installing Gaskets ............................................................... Page 9
- Tightening the Flange Bolts ................................................ Page 10
- Equalization and Grounding (Metal and Plastic Pipe) ........ Page 10

Connections
- General Cable Information ................................................. Page 11
- Cable Gland Opening and Sealing ...................................... Page 11
- Cable Installation ............................................................... Page 12
- Wiring Diagrams ............................................................... Page 14
- Cable Wiring Table ............................................................. Page 16

Configuration
- Sourcing Mode Output Application .................................... Page 17
- Sinking Mode Output Application ....................................... Page 17
- Analog (4-20mA Current Loop) Output Application ........ Page 17
- Cable Shield ....................................................................... Page 18
- Pulse Output ....................................................................... Page 18
- Analog (4-20mA) Output .................................................. Page 19
- HART Output ...................................................................... Page 19
- Modbus Output .................................................................. Page 19

Operation
- Changing Flow Meter Settings - Changing Total Direction/Resetting Totalizers ........................................ Page 20
- Changing Flow Meter Settings - Entering Menu System ................................................................. Page 20
- Changing Flow Meter Settings - Making Selections ......................................................................... Page 20
- Changing Flow Meter Settings - Standard Menu Options .......................................................... Page 21
- Changing Flow Meter Settings - Special Submenu ..................................................................... Page 21
- To Change a Passcode ........................................................ Page 22
- Power Indicators ................................................................ Page 22

Troubleshooting & Error Messages
- Problem ............................................................................... Page 23
- Probable Cause ................................................................... Page 23
- Things to Try ....................................................................... Page 23
- Error Messages ................................................................... Page 23

Warranty
- Seametrics Limited Warranty ............................................. Back

Note: These instructions cover the AG3000r. For details on the AG3000 or the AG3000p, see the AG3000 or AG3000p Irrigation Magmeter Instructions.
The **AG3000 Series** is a spool-type electromagnetic flowmeter for use in irrigation applications in 3” to 12” pipe. With no moving parts, these meters provide unobstructed flow and are resistant to wear from debris found in ground or surface water. Little maintenance is required because there are no bearings to wear out or propellers to stop turning. Minimal straight pipe requirements allow AG3000 meters to be used in piping configurations where there is little space between the meter and an elbow.

The display for the AG3000r is mounted remotely for ease of access. The AG3000r is available as either AC or DC powered, with battery backup. Both rate and total indication show on the remote mounted display. Bidirectional flow reading is standard with totals available in forward, reverse, net flow, batch forward flow, and batch reverse flow. Batch totals can be reset. Built-in data logging is available as an option for secure flow logging.

Scaled pulse output is standard and one additional output can also be added, such as 4-20mA, HART, or Modbus®.

The AG3000 Series is CE certified and IP68 for burial, or applications where the meter may be under water for prolonged periods of time. All meters are provided with a security seal to protect against unauthorized access. The seal can be broken by an authorized agent to replace the battery pack or field install a power/output cable. The cable(s) are field installed.

### Features

- **No moving parts!**
- **Rate and total indicator with light sensor button controls**
- **Power and Output cable port access**
- **Remote cable access**
- **Welded steel epoxy-coated flow tube**
  (Ductile cast iron flow tube, 3” only)
- **316SS electrodes (Inside)**
- **Data logger port**
- **Remote cable access**
- **Mounting flange**
- **Equalization lug**
- **Remote cable access**
- **Flanges, 150 lb. ANSI pattern**
- **Remote cable access**
- **User access lid (on back)**
- **Remote cable access**
- **Powder-coated diecast aluminum housing**
- **Snap on faceplate cover and lanyard**
- **Santoprene/Polypropylene Liner**
  (Noryl® Liner, 3” only)
### GENERAL INFORMATION

**AG3000r INSTRUCTIONS**

---

#### Specifications*

| **Pipe Sizes** | 3", 4", 6", 8", 10", 12" |
| **Flanges** | 150 lb. ANSI Pattern |
| **Pressure** | 150 psi (10.3 bar) line pressure |
| **Temperature**
  | Operating: 10° to 140° F (-12° to 60° C) |
  | Storage: -40° to 158° F (-40° to 70° C) |
| **Accuracy** | ±0.75% of reading on AG3000p and AG3000r (±1.0% AG3000), ±0.025% of full-scale flow from low flow cutoff to maximum flow rate of 10 m/sec |
| **Low Flow Cutoff** | 0.5% of maximum flow rate |

#### Material

| **Body** | (3" only) Ductile cast iron, powder coated |
| **Body** | (4"-12") Welded steel, epoxy-coated |
| **Liner** | (3" only) Noryl® |
| **Liner** | (4"-12") Santoprene flange/Polypropylene liner body |
| **Electronics Housing** | Powder-coated diecast aluminum |
| **Electrodes** | 316 stainless steel |
| **O-ring** | (3" only) EPDM |

#### Display

| **Type** | 128x64 dot-matrix LCD |
| **Digits** | 5 Digit Rate, 8 Digit Total |

#### Units

| **Rate Volume Units** | Gallons, Liters, Barrels(42 gal), Cubic Feet, Cubic Meters |
| **Rate Time Units** | Second, Minute, Hour, Day |
| **Total Volume Units** | Million Gallons, Gallons, Barrels(42 gal), Cubic Feet, Cubic Meters |

#### Power

| **DC Power** | 9-36 Vdc @ 250 mA max, 30 mA average |
| **Battery Backup** | DC powered units: One lithium 7.2V ‘D’ size battery pack, replaceable. AC powered units: One 9V alkaline battery, replaceable. |
| **AC Power** | (AG3000r and AG3000p only) 85-264Vac, 50/60Hz, 0.12A |
| **Battery** | (AG3000 only) One lithium 7.2V ‘D’ size battery pack, replaceable. |

#### Scaled Pulse Output

| **Signal** | Current sinking pulse, isolated, 36 Vdc at 10 mA max |
| **Pulse Rates** | User-scalable from 0.1 to 99,999.9 volume units/pulse. Pulse width is one-half of pulse period with minimum pulse width of 2.5 ms, 200 pulses/sec max, 150 pulses/sec max with battery option |

#### Options

| **4-20mA Current Loop** | Isolated, passive, 24Vdc, 650 Ω maximum current loop |
| **HART/4-20mA** | HART protocol over 4-20mA line |
| **High Speed Digital Output** | (AG3000 & AG3000p only) Isolated, open collector, 24 Vdc |
| **Serial Communications** | Isolated, asynchronous serial RS485 (Reconfigurable for RS232 or 3.3V CMOS), Modbus® RTU protocol (factory selectable) |

#### Cable

| **Power/Output Cable** | 20ft (6m) standard length polyurethane jacketed cable—for power and outputs (lengths up to 200’ available). |
| **Remote Display Cable** | (AG3000r) 20ft (6m) standard length polyurethane jacketed cable—for connection between meter and remote display (lengths up to 200’ available). |

#### Conductivity

| >20 microSiemens/cm |

#### Environmental

| CIE (EN 61326) |
| NEMA 6P, IP68 (10ft (3m) depth, continuously) |

---

*Specifications subject to change. Please consult our website for the most current data (www.seametrics.com).

1 If forward and reverse flow data needs to be sent to another device, Modbus output is required.

2 Rate Time Unit is available in Day only.
GENERAL INFORMATION

Dimensions

Remote Display

Remote Meter

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000

INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Remote Display

Remote Meter

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.

AG3000r INSTRUCTIONS

Seametrics • 253.872.0284 Page 5 seametrics.com

Dimensions

Install security seals during installation if regulations require.
## AG3000 Accuracy

![Accuracy Graph](image)

### Flow Rate (3” - 12”)

<table>
<thead>
<tr>
<th>Pipe Size (Inches in diameter)</th>
<th>3”</th>
<th>4”</th>
<th>6”</th>
<th>8”</th>
<th>10”</th>
<th>12”</th>
</tr>
</thead>
<tbody>
<tr>
<td>Max Flow Rate (Gallons/Minute)</td>
<td>723</td>
<td>1285</td>
<td>2891</td>
<td>5140</td>
<td>8031</td>
<td>11565</td>
</tr>
<tr>
<td>Cut-off (min) Flow Rate (Gallons/Minute)</td>
<td>3.62</td>
<td>6.43</td>
<td>14.46</td>
<td>25.70</td>
<td>40.15</td>
<td>57.82</td>
</tr>
<tr>
<td>Max Flow Rate (Liters/Second)</td>
<td>46</td>
<td>81</td>
<td>182</td>
<td>324</td>
<td>507</td>
<td>730</td>
</tr>
<tr>
<td>Cut-off (min) Flow Rate (Liters/Second)</td>
<td>0.23</td>
<td>0.41</td>
<td>0.91</td>
<td>1.62</td>
<td>2.54</td>
<td>3.65</td>
</tr>
<tr>
<td>Max Flow Velocity (Meters/Second)</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
</tr>
</tbody>
</table>
Straight Pipe Recommendations \((X = \text{diameter})\)

**NOTE:** These configurations are to be used as general guidelines and do not cover every possible installation. A combination of two or more obstructions will require additional straight pipe. If there is any concern about the length of pipe required for a specific application, please contact your local dealer.
Full Pipe Recommendations

**Recommended:**
Keep pipe full at meter for accuracy

**Not Ideal:**
Allows air pockets to form at meter

**Recommended:**
Keeps pipe full at meter for accuracy

**Not Ideal:**
Post-valve cavitation can create air pocket

**Recommended:**
Allows air to bleed off

**Not Ideal:**
Air can be trapped

**Recommended:**
Improved accuracy results from unimpeded electrodes

**Not Ideal:**
Air bubbles and sediment on the electrodes can affect accuracy
Positioning the Meter

**CAUTION:** These flow sensors are not recommended where installation may expose the flow sensor to boiler pressure and temperature. Maximum recommended operating temperature is 130° F.

These meters can be installed horizontally, vertically (with upward flow), and in any radial position. **Using a check valve on the upstream side of the meter, and/or an air vent (vacuum relief valve) in the same, unobstructed run of pipe as the meter, is required in any installation where the meter may be exposed to suction when the system is not in normal operation. Suction can cause damage to the liner. Liner damage caused by suction, without the use of a check valve and/or air vent, may void the warranty.**

**Straight Pipe Recommendations.** The AG3000 requires straight pipe before and after the meter for best accuracy. However, the ability of electromagnetic meters to average the flow across the entire pipe allows for shorter straight pipe recommendations than most mechanical meters (see page 7).

**Full Pipe Recommendations.** To prevent false readings, this meter is designed to indicate ‘EMPTY PIPE’ if one or more electrodes is exposed. For highest accuracy, install the meter so that the pipe will be full when there is flow. If air bubbles may be present in the pipe or sludge accumulation is an issue, rotate the meter by one flange hole to position the control housing at a 45˚ angle (see diagrams on page 8).

**Fittings.** The meters have ANSI 150 lb. drilled flanges and will mate with any other ANSI 150 lb. flanges. **See table on page 10 for flange bolt tightening torque specifications.**

**Calibration.** The AG3000 is factory-calibrated before shipping. The frequency of recalibration will depend on the needs of each application and local regulatory policies.

**Chemical Injection.** When an AG3000 meter is used in a chemical injection application, the chemical injection point must be placed downstream of the magmeter OR far enough upstream for complete mixing to occur before the fluid reaches the meter. When unmixed chemical alternates with water passing through the meter, the rapid changes in conductivity may cause sudden spikes and drops in the meter’s reading, resulting in inaccurate measurement. The magmeter will restabilize, however, with a steady flow of fluid of uniform conductivity.

**CAUTION:** In chemical injection applications, install chemical injection point downstream of magmeter, or far enough upstream to allow complete mixing of fluids.

---

Installing Gaskets

**GASKETS**

Gaskets are required at all junctions.

1. Be sure all mating surfaces are smooth and free of debris.
2. Install Seametrics provided gaskets, or equivalent, on each end of meter as shown in diagrams below. If using grounding rings, install one gasket on each side of the grounding ring.
3. **Failure to install gaskets will void warranty.**
### Equalization and Grounding

**WARNING: ELECTRICAL SHOCK HAZARD**
When the AG3000 is installed in a plastic piping system, or when externally powered, the piping system must be grounded to meet national and local electrical safety codes. Failure to do so can result in electrocution.

**Metal Pipe Installations.** To equalize the electrical potential of the fluid, the AG3000 meter, and the surrounding pipe, secure the flange plates (factory-installed on the equalization wire) to both pipe flanges at one of the bolt holes, as shown below. Be sure the lock washer fits between the pipe flange and the flange plate. For the best electrical bonding, remove rust and paint to expose clean, bare metal where the equalization flange plate lock washer contacts the pipe flange. Connection must be inspected periodically for corrosion to maintain the necessary low resistance connection.

**Plastic Pipe and Electronically Noisy Installations.** When the AG3000 is installed in plastic pipe or in an electrically noisy system (near a VFD etc.), grounding rings are recommended. As shown in the diagram below, the equalization wires should be solidly connected to the grounding ring tabs instead of the flange bolts as in metal piping installations. Where lightning is a threat, or in severe electrical environments, an optional connection to a nearby equipment ground or ground rod may be advisable.

### Suggested Tightening Sequence

1. Tighten flange bolts in an alternating pattern.
   - Tighten left flange bolt-1 to 20% recommended torque.
   - Tighten right flange bolt-1 to 20% of recommended torque.
   - Repeat steps a and b for each bolt in an alternating order, such as shown at right, tightening to 40%, then 60%, then 80%, and then 100%.

2. Test for leaks.

3. If needed, tighten further in 10% increments until leaking stops. **DO NOT over-tighten. Over-tightening can cause serious damage to the flow meter.**

4. Recheck after 24 hours, adjusting if needed.

**Suggested Flange Bolt Torque**

<table>
<thead>
<tr>
<th>Pipe Size</th>
<th>Liner</th>
<th>ft-lb</th>
<th>Nm</th>
</tr>
</thead>
<tbody>
<tr>
<td>3”</td>
<td></td>
<td>25</td>
<td>34</td>
</tr>
<tr>
<td>4”</td>
<td></td>
<td>20</td>
<td>27</td>
</tr>
<tr>
<td>6”</td>
<td></td>
<td>42</td>
<td>57</td>
</tr>
<tr>
<td>8”</td>
<td></td>
<td>65</td>
<td>88</td>
</tr>
<tr>
<td>10”</td>
<td></td>
<td>73</td>
<td>99</td>
</tr>
<tr>
<td>12”</td>
<td></td>
<td>97</td>
<td>132</td>
</tr>
</tbody>
</table>
General Cable Information

For the AG3000r, a cable needs to be installed from the terminal block on the remote display interface board to the 15 pin connector inside the remote display. This cable is referred to as the remote meter cable. There are four wires in the cable: +REM PWR, -REM PWR, B, and A. There are an additional 2 cable ports that can be used for power (DC or AC) and any outputs that are installed on the meter such as scaled pulse, 4-20mA, HART, and Modbus®. (See Sample Control Cable Wiring Diagrams and Control Cable Wiring Table.)

The display is available in either DC or AC versions.

If the meter is configured with AC power, one of the additional Power/Output cable ports must be reserved for AC power only. We do not recommend combining AC power signals with any of the meter outputs in a single cable. If the meter is configured for DC power, you may have one or two cables, depending on configuration. (See Cable Wiring Diagrams.)

Cable Gland Opening and Sealing

**WARNING:** Improper sealing of glands or cables will invalidate any warranty. If plugs or cable glands are removed, reinstall using Teflon pipe sealant, or tape, to ensure maximum moisture protection.

- **Remove plug & o-ring. Insert cable gland/strain relief. Feed cable through cable gland.**
- **Clamp cable with strain relief clips. Attach drain wire lug to bracket post.**
- **CRITICAL! Torque cable gland sealing nut to 22 in-lbs.**
Cable Installation

Remote Display Wiring

1. On the remote display, unscrew the display lid and remove it.
2. The display assembly is held in with 3 fasteners. If those fasteners are steel screws (silver) remove them with a T-15 Torx driver and lift the display out of the meter. If the fasteners are white Nylon tabs with exposed straight slots, simply grasp the two finger recesses in the display, then pop the display up and out of the housing. This will expose the internal 15 pin connector. Be sure NOT to undo any connections to the display assembly as you remove it.
3. Remove the 15 pin screw connector from the bag.
4. Remove the plug and o-ring from the cable port(s) where you want to insert the cable(s).
5. Install cable gland(s) using Teflon pipe sealant, or tape, and insert cable end(s).
6. Strip cable jacket and conductors and install the wires into the screw connector in their respective locations (+Rem Pwr (red), - Rem Pwr (black), B (orange), and A (blue)).
7. At this point, install any other options (Modbus®, pulse, HART, etc...) using the Power/Output cable(s) through the Power /Output cable port(s), and securely screw them into the screw connector in their respective locations. (See Cable Wiring Table for details.)
8. If using AC power version continue here. If not, then skip to step 13. If AC then take the red and black wires coming out of the AC supply board and install in POWER+ and POWER- (red wire to pin 15, black wire to pin 14).
9. When the AC power supply board is installed, 85-264 VAC power is supplied via a user-supplied 3 conductor power cord having local regulatory agency approval. If installed outdoors or less than 33ft. (10m) from a utility power service entrance, AC power should be supplied via a properly-grounded surge suppression device.
10. Remove the plug and o-ring from the AC cable port.
11. Install cable gland and insert cable end.
12. Strip cable jacket and conductors and install 3 conductor power cable and wire to Line (L), Neutral (N) and ground (G) positions on power supply terminal block.
13. Plug the 15 pin screw connector into its socket. Be sure all pins align properly and that the connector has not slipped to one side.
14. Plug the backup battery cable into the back of the display assembly. (Standard backup batteries are two 3.6V "D" lithium cells. For the AC option, the backup battery is one 9V alkaline cell.)

WARNING: BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.
15. Secure the cables inside the internal strain relief clips and tighten the cable gland sealing nuts securely (torque strain relief/sealing gland dome nut to 22 in-lbs). A loose nut could cause moisture ingress and compromise the meter head’s IP68 rating, voiding the warranty.

16. Remount the display assembly, being careful to not pinch any wires, and install the display assembly screws.

17. Reinstall the display lid, being sure to avoid cross-threading the lid.

**Remote Meter Wiring**

1. On the remote meter, unscrew the user access lid and remove it.

2. Remove the 5 pin screw connector from its socket.

3. Remove the plug and o-ring from the cable port.

4. Install cable gland and insert cable end.

5. Strip cable jacket and conductors and install the wires into the 5 pin screw connector in their respective locations (+Rem Pwr (red), - Rem Pwr (black), B (orange), and A (blue)).

6. Secure the remote sensor cable inside the internal strain relief clip and tighten the cable gland sealing nut securely (torque strain relief/sealing gland dome nut to 22 in-lbs.). A lose nut could cause moisture ingress and compromise the meter head’s IP68 rating; voiding the warranty. Plug the 5 pin screw connector into its socket.

7. Reinstall the user access lid. Be sure to avoid cross-threading the lid and to not pinch any wires with the lid.
Wiring Diagrams (Remote Display)

The display assembly is held in with 3 fasteners. If those fasteners are steel screws (silver) remove them with a T-15 Torx driver and lift the display out of the meter. If the fasteners are white Nylon tabs with exposed straight slots, simply grasp the two finger recesses in the display, then pop the display up and out of the housing. Remove the 15 pin screw connector from its bag. Install the wires through the cable glands and into the 15 pin screw connector in their respective locations. Plug the 15 pin screw connector into its socket.  

\[(C1 = \text{power/output cable 1}, C2 = \text{power/output cable 2}, R = \text{remote cable})\]

---

**DC Power with Pulse (D1X/D2X)**

- Orange (R) Remote B: pn11
- Blue (R) Remote A: pn12
- Black (C1) DC-: pn14
- Red (C1) DC+: pn15

**DC Power with Pulse and 4-20mA (D1L/D2L)**

- Black (R) -Remote Pwr: pn10
- Orange (R) Remote B: pn11
- Blue (R) Remote A: pn12
- Red (C1) DC-: pn14
- White (C1) Pulse-: pn1
- Orange (C1) 4-20mA+: pn3
- Blue (C1) 4-20mA-: pn4

**DC Power with Pulse and HART/4-20mA (D1H/D2H)**

- Black (R) -Remote Pwr: pn10
- Orange (R) Remote B: pn11
- Blue (R) Remote A: pn12
- Red (C1) DC-: pn14
- Black (C1) DC+: pn15
- Red (R) +Remote Pwr: pn9
- Blue (C1) 4-20mA-: pn4
- Orange (C1) 4-20mA+: pn3
- White (C1) Pulse-: pn1
- Orange (C1) 4-20mA+ B/RX: pn8
- Blue (C2) Modbus B/TX: pn7
- Green (C1) Pulse+: pn2
- White (C2) Modbus Gnd: pn13

**DC Power with Pulse and Modbus® (D1S/D2S)**

- Black (R) -Remote Pwr: pn10
- Orange (R) Remote B: pn11
- Blue (R) Remote A: pn12
- White (C2) Modbus Gnd: pn13
- Black (C1) DC+: pn14
- Red (C1) DC-: pn15
- Red (R) +Remote Pwr: pn9
- Blue (C2) Modbus B/RX: pn8
- Orange (C2) Modbus A/TX: pn7
- White (C1) Pulse-: pn1
- Green (C1) Pulse+: pn2

---

**WARNING:** BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.
The display assembly is held in with 3 fasteners. If those fasteners are steel screws (silver) remove them with a T-15 Torx driver and lift the display out of the meter. If the fasteners are white Nylon tabs with exposed straight slots, simply grasp the two finger recesses in the display, then pop the display up and out of the housing. Remove the 15 pin screw connector from its bag. Install the wires through the cable glands and into the 15 pin screw connector in their respective locations. Plug the 15 pin screw connector into its socket. (C1 = power/output cable, R = remote cable, AC = AC power cable)

**CONNECTIONS**

**Wiring Diagrams (Remote Display) (continued)**

**AC Power with Pulse (A1X/A2X)**

**AC Power with Pulse and 4-20mA (A1L/A2L)**

**AC Power with Pulse and HART/4-20mA (A1H/A2H)**

**AC Power with Pulse and Modbus® (A1S/A2S)**

Plug the backup battery cable into the back of the display assembly.

**WARNING: BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.**
### Cable Wiring Table

<table>
<thead>
<tr>
<th>PIN</th>
<th>15</th>
<th>14</th>
<th>13</th>
<th>12</th>
<th>11</th>
<th>10</th>
<th>9</th>
<th>8</th>
<th>7</th>
<th>6</th>
<th>5</th>
<th>4</th>
<th>3</th>
<th>2</th>
<th>1</th>
</tr>
</thead>
<tbody>
<tr>
<td>O ID</td>
<td>PWR+</td>
<td>PWR-</td>
<td>ISO- GND</td>
<td>A</td>
<td>B</td>
<td>-REM PWR</td>
<td>+REM PWR</td>
<td>B/RX</td>
<td>A/TX</td>
<td>RTS</td>
<td>VISO</td>
<td>4-20</td>
<td>4-20+</td>
<td>PULSE SCLD+</td>
<td>PULSE SCLD-</td>
</tr>
<tr>
<td>D1X/D2X</td>
<td>RED C1</td>
<td>BLACK C1</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>GREEN C1</td>
<td>WHITE C1</td>
</tr>
<tr>
<td>D1L/D2L</td>
<td>RED C1</td>
<td>BLACK C1</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>BLUE C1</td>
<td>ORNG C1</td>
</tr>
<tr>
<td>D1H/D2H</td>
<td>RED C1</td>
<td>BLACK C1</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>BLUE C1</td>
<td>ORNG C1</td>
</tr>
<tr>
<td>D1S/D2S</td>
<td>RED C1</td>
<td>BLACK C1</td>
<td>WHITE C2</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td>BLUE C2</td>
<td>ORNG C2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>GREEN C1</td>
<td>WHITE C1</td>
</tr>
<tr>
<td>A1X/A2X</td>
<td>RED INT</td>
<td>BLACK INT</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>BLUE C1</td>
<td>ORNG C1</td>
</tr>
<tr>
<td>A1L/A2L</td>
<td>RED INT</td>
<td>BLACK INT</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>BLUE C1</td>
<td>ORNG C1</td>
</tr>
<tr>
<td>A1H/A2H</td>
<td>RED INT</td>
<td>BLACK INT</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>BLUE C1</td>
<td>ORNG C1</td>
</tr>
<tr>
<td>A1S/A2S</td>
<td>RED INT</td>
<td>BLACK INT</td>
<td>WHITE C1</td>
<td>BLUE R</td>
<td>ORNG R</td>
<td>BLACK R</td>
<td>RED R</td>
<td>BLUE C1</td>
<td>ORNG C1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

(C1 = power/output cable 1  C2 = power/output cable 2  R = remote cable  INT = Internal AC power wires)

### Option IDs

<table>
<thead>
<tr>
<th>O ID</th>
<th>POWER SOURCE / OUTPUT(S)</th>
<th>O ID</th>
<th>POWER SOURCE / OUTPUT(S)</th>
</tr>
</thead>
<tbody>
<tr>
<td>D1X/D2X</td>
<td>DC POWER / PULSE SCALED</td>
<td>A1X/A2X</td>
<td>AC POWER / PULSE SCALED</td>
</tr>
<tr>
<td>D1L/D2L</td>
<td>DC POWER / PULSE SCALED AND 4-20mA</td>
<td>A1L/A2L</td>
<td>AC POWER / PULSE SCALED AND 4-20mA</td>
</tr>
<tr>
<td>D1H/D2H</td>
<td>DC POWER / PULSE SCALED HART/4-20mA</td>
<td>A1H/A2H</td>
<td>AC POWER / PULSE SCALED HART/4-20mA</td>
</tr>
<tr>
<td>D1S/D2L</td>
<td>DC POWER / PULSE SCALED AND MODBUS</td>
<td>A1S/A2S</td>
<td>AC POWER / MODBUS</td>
</tr>
</tbody>
</table>

---

Seametrics • 253.872.0284  Page 16  seametrics.com
Pulse or Digital Output Application - Sourcing Mode (Recommended for Rin < 30kΩ)

- Analog (4-20mA Current Loop) Output Application

** Minimum resistor value is (100 x Vs) ohms. Higher resistances maybe used depending on frequency and cable length. Longer cables and high frequencies require lower resistance.

*** Resistor RL converts 4-20mA current to voltage for voltage input only devices.
**Cable Shield.** In general, the cable shield and its bare drain wire should be left unconnected at the user equipment end of the cable to minimize "ground loop" problems.

**Pulse Output Configuration.** A pulse output is standard on all models. Since this is an isolated output, the external equipment must include a DC power source to regenerate the pulse from the open-collector output (transistor equivalent of a contact closure). A pull-up or pull-down resistor may be needed if not included in the user equipment as shown in the diagrams. Both the power source and resistor may be supplied internally in some types of control and monitoring devices. If not, as for most PLC discrete input modules, they must be added externally at the module input terminals. The pulse output rate in volume units/pulse can be set by the user via the SETP tab on the meter’s setup menus.

Because the pulse output of an AG3000 meter is set by the user, care must be taken to assure the output pulses do not exceed the maximum frequency of the meter while also ensuring a reasonable resolution.

**K-factor:** Remember that SETP is expressed in units totaled per output pulse (G/P if using gallons) while K-factors are expressed in pulses per gallon (P/G.) To determine K-factor from SETP, divide 1 by SETP (if SETP is expressed in gallons.) Conversely, 1 divided by the K-factor equals SETP

AG3000 meters that were initially configured as battery powered units have a maximum output frequency of 150 Hz. Those that were initially configured as powered units have a maximum output frequency of 200 Hz.

Because all pulse outputs (SETP) are configured in (rate) units totaled per pulse, all sizes of meters can be configured with the same SETP values.

For example, if your rate is chosen as gallons per minute (GPM) the table below applies. If your rate is different, simply use your rate label in place of (GPM.) The numerical values will remain the same.

**Pulse Units.** The units of measure of SETP are independently selectable and are not tied to rate or total. Upon change of the SETP unit, the pulse output may take up to 10 seconds, or the duration of one pulse (whichever is longer) to take effect.

**If Pulse Output is Inconsistent.** The PDAMP filter may need to be increased.

**Pulse Width Timing.** The unit and value of SETP must be chosen to keep the duration between meter pulse outputs to less than 500 seconds.

<table>
<thead>
<tr>
<th>SETP</th>
<th>Flow Rate at 1 Hz (GPM)</th>
<th>Flow Rate at 200 Hz (GPM) Powered Meters</th>
<th>Flow Rate at 150 Hz (GPM) Battery Powered Meters</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.1</td>
<td>6</td>
<td>1200</td>
<td>900</td>
</tr>
<tr>
<td>0.2</td>
<td>12</td>
<td>2400</td>
<td>1800</td>
</tr>
<tr>
<td>0.3</td>
<td>18</td>
<td>3600</td>
<td>2700</td>
</tr>
<tr>
<td>0.4</td>
<td>24</td>
<td>4800</td>
<td>3600</td>
</tr>
<tr>
<td>0.5</td>
<td>30</td>
<td>6000</td>
<td>4500</td>
</tr>
<tr>
<td>0.6</td>
<td>36</td>
<td>7200</td>
<td>5400</td>
</tr>
<tr>
<td>0.7</td>
<td>42</td>
<td>8400</td>
<td>6300</td>
</tr>
<tr>
<td>0.8</td>
<td>48</td>
<td>9600</td>
<td>7200</td>
</tr>
<tr>
<td>0.9</td>
<td>54</td>
<td>10800</td>
<td>8100</td>
</tr>
<tr>
<td>1.0</td>
<td>60</td>
<td>12000</td>
<td>9000</td>
</tr>
</tbody>
</table>

Lower frequency output pulses (1 pulse for some particular number of gallons) can also be set.

Any output frequency can be determined by:

Rate (units/minute) ÷ SETP (units/pulse) = pulse/minute

Hz = pulse/minute ÷ 60 seconds / minutes

**For reference/comparison only**

K-factors and the equivalent SETP values for old style WMX units are shown below.

<table>
<thead>
<tr>
<th>WMX</th>
<th>4&quot;</th>
<th>6&quot;</th>
<th>8&quot;</th>
<th>10&quot;</th>
<th>12&quot;</th>
</tr>
</thead>
<tbody>
<tr>
<td>K-Factor</td>
<td>16.36</td>
<td>6.31</td>
<td>3.34</td>
<td>2.15</td>
<td>1.53</td>
</tr>
<tr>
<td>SETP</td>
<td>0.06*</td>
<td>0.16</td>
<td>0.30</td>
<td>0.47</td>
<td>0.65</td>
</tr>
</tbody>
</table>

*Note that on the AG3000 you would need to choose a SETP value of 0.1 for the 4".*
Analog Output (4-20mA) Configuration. (Not available on battery only units.) Since the meter’s analog output is isolated and passive, loop power must be supplied externally as shown previously. (In addition, an external resistor \( R_l \) will be needed to convert the loop current to voltage for voltage-only input devices.) The meter’s loop transmitter minimum voltage drop is 6Vdc (8Vdc with HART) which, with wiring resistance and loop power supply voltage, will determine the maximum resistance for \( R_l \). The flow rates corresponding to 4 and 20mA can be set by the user via the SET 4 and SET20 tabs on the meter’s setup menus.

Note: As configured by the factory, any alarm state will force 22.8mA on the loop. This can be changed to 3.2mA - see Technical Bulletin, ‘iMAG4700/AG3000: Changing the 4-20mA Alarm’.

HART Configuration. (Not available on battery only units.)
The HART protocol, rev.7.5, allows for a Polling address between 0 and 63. The default value in the AG3000 is 0. To change the Polling address, use AG3000 menu HPOLL to set the Polling address.

To get to this menu, move to the EXIT tab and tap the left button 4 times. This will bring up the SUBMENU page. Navigate to the HPOLL tab. Use the left button to select the Polling address.

```
  TAP  X 4
  TAP

To enter SUBMENU  To select address
```

(See Changing Flow Meter Settings later in these instructions for details in using the menu system.)

A minimum of 250 ohms of loop resistance must be present in order for the HART modem to correctly and reliably demodulate FSK voltage. With this in mind, the maximum loop resistance* for the AG3000 HART interface cannot be exceeded in order to assure correct operation.

The AG3000 HART interface is HART compatible. All the commands have been implemented in accordance with the HART Protocol Specification published by HART Foundation. A HART Communicator can be used with the AG3000, even in the absence of DD files, by taking advantage of the Generic Online Menu capability of a Communicator. This means that a generic menu is automatically available when DD files are not present.

The following information from the AG3000 HART can be displayed on the Communicator using the generic menu:

| PV        | Flowrate in units selected for AG3000 |
| PV Loop Current | Loop current in mA |
| PV LRV | Lower range value of PV in units selected for AG3000 |
| PV URV | Upper range of PV in units selected for AG3000 |

*4-20 mA loop has maximum loop resistance of 650ohms and requires a 24Vdc power supply.

Modbus® Serial Communication Configuration (factory configured). (Not available on battery only units.) These connections provide a half-duplex, isolated, RS485 serial communications port using the Modbus messaging protocol. The port is reconfigurable by internal jumper settings to full-duplex RS232 or 3.3V CMOS (See Seametrics Modbus Interface Description manual for instructions). The TXD connection is the transmitted data output from the meter and RXD is the received data input to the meter. See Seametrics’ Modbus Interface Description, LT-103393 (available at www.seametrics.com) for supported Modbus message protocol and electrical interface specifications.
OPERATION

AG3000r INSTRUCTIONS

Changing Flow Meter Settings

Home Screen and General Navigation
The HOME Screen displays flow volume, direction of the flow total and flow RATE along with status conditions such as Empty Pipe. Two buttons below the LCD display are used to access menu screens for viewing and changing meter setup parameters.

These two buttons are light sensors which can detect when a finger is covering them and activate upon release. Only three button touch actions are needed to control navigation through the menus, settings changes and back to the home screen.

HORIZONTAL SCROLLING:
Tap right button to scroll horizontally through menu tabs or move horizontally within a tab dialog when applicable.

SELECT:
Tap left button to change a highlighted item within a tab dialog.

ENTER/EXIT:
Hold left button while tapping right button once to enter or exit a tab dialog or to navigate between the HOME and other menu screens.

Changing Total Direction/Resetting Batch Totalizers
On the Main screen, hold and tap 5 times to scroll through the total direction options. Release to select a total direction.

Once BATCH FORWARD or BATCH REVERSE is selected, tap four times to reset batch totalizer.

Entering Menu System
To enter the Menu System perform the hold and tap sequence. The Passcode entry screen will display. The default passcode is 000000. If a different passcode has previously been set, use the and to enter that passcode. In either case, hold and tap again to move into the menu system. (If you enter the wrong passcode, hold and tap again to return to the previous screen. See page 21 for information on how to change a passcode.)

Making Selections
Once in the Menu System, move from tab to tab by tapping the right button. (See the next page for details on the various available tabs.)

Select the parameter. In the screen for the highlighted tab you will see the current parameter value for that tab. Tapping the right button, move to the tab for the parameter you want to change.

In this example, the first line indicates that the current unit for the TOTAL is GALLONS. The next two lines tell you what to do next.

If you would like to change the TOTAL units, just perform the hold and tap sequence to bring up a screen to change the setting.

Select a new setting. Select the new setting by scrolling through a list of selections as in the screen illustration below by tapping the left button to find a different TOTAL unit.

Accept changes. To accept any changes you have made, perform the hold and tap sequence.

When finished making changes. When you are finished making changes, move to the EXIT tab using the right button.

To return to the HOME screen, perform the hold and tap sequence.
OPERATION

Standard Menu Options

Note: Available options will depend on specific meter configuration. Not all options are available on all meters. Options not ordered with your meter will not appear on the meter menu.

**T UNIT**
View or change TOTAL volume units

**R UNIT**
View or change flow RATE units

**SET P**
View or change pulse output scaling

**DAMP**
View or change # of sample for rolling average.

**SET 4**
View or change flow rate corresponding to 4mA.

**SET 20**
View or change flow rate corresponding to 20mA.

**EXIT**
Return to HOME SCREEN or enter SUBMENU

Special SUBMENU for Further Options

The EXIT tab in the MAIN MENU has a second function. If, instead of using the hold and tap sequence to return to the HOME screen, you tap five times, you will be redirected to a SUBMENU screen from which you can access several more options.

Navigation in this SUBMENU is the same as for the MAIN MENU. Whenever you wish, go to the EXIT tab in the SUBMENU and perform the hold and tap sequence to return to the MAIN MENU.

INFO: Meter model number, serial number, and firmware version.

COMM: Modbus® baud rate and parity. (Not available on battery only units.)

MBID: Modbus® address (Not available on battery only units.)

HPOLL: HART Address (Not available on battery only units.)

EXIT: Return to MAIN MENU or enter next submenu.
To Change a Passcode and Decimal Places

The AG3000 has a passcode system for restricting access to the menus. The AG3000 comes from the factory with the passcode set to 000000. When a user attempts to enter the menu system (see details on page 20), the passcode entry screen will be displayed.

The default passcode is 000000. If a different passcode has previously been set, then the user must enter that passcode at this time. After entering the passcode, or leaving it at 000000 if using the default passcode, the user does the tap and hold sequence to move into the menu system.

To change the passcode, you must use the THIRD MENU screen. Access the THIRD MENU screen as follows:

- Enter the main menu system, as described above.
- On the main menu, tab over to the EXIT tab and tap the ▲ five times. A SUBMENU screen will display.
- On the SUBMENU screen tab over to the EXIT tab and tap the ▲ five times. The THIRD MENU screen will display.
- To set the passcode, hold and tap and then use the ▲ and ▼ to enter the new code.
- Hold and tap again to return to the THIRD MENU screen
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

PDAMP

PDAMP is used to view or change the number of samples for rolling average of pulse output.

TEST

TEST allows the user to initiate a fully functional, artificial flow rate for the purpose of testing other connected equipment. When TEST is applied, all features of the meter will function at the stated flow rate (in gallons per second).

For TEST to function, the meter must be filled (not EMPTY PIPE).

To enter a value into the TEST feature, navigate to the TEST tab and enter a flow rate value in the VAL screen (in gallons per second only), then ▼ to the VAL box and ▲ to the ON screen. This will initiate the TEST feature. The next ▲ would bring you to the OFF screen, but you can ‘hold and tap’ the arrows to return you to the sub menu while the feature operates.

After use, the TEST feature must be turned OFF. If the TEST feature is not turned OFF, the stated static flow rate (in gallons per second) will be shown any time the meter is full or in a flowing condition. Flow values recorded by the meter while the TEST feature is operating are permanently recorded in the displayed TOTAL. It may be useful to note that these values are only written to permanent memory every 15 minutes and cycling all power within this 15 minute time frame will return the meter to its previous total.

Power Indicators

A power indicator is displayed in the lower left of the main display window.

Any meter powered from an external power source will display a power plug icon when running on external power. If the connection to external power is lost, the meter will switch to the backup battery and the power icon will switch to a battery symbol.

OK on the battery indicator means battery voltage is above 6.4 volts.

LO on the battery indicator means the battery is low and should be replaced soon.

If display reads, ‘BATT END’ replace battery immediately.
### Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Things to try…</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blank Display</td>
<td>Faulty wiring from power source to meter</td>
<td>Check for incorrect wiring. Measure voltage with DMM where red and black wires connect to terminal block TB1 on back side of display. Verify correct polarity and confirm that voltage is steady and between 9Vdc and 32Vdc</td>
</tr>
<tr>
<td></td>
<td>Backup battery has not been plugged in</td>
<td>Plug in the battery</td>
</tr>
<tr>
<td></td>
<td>Dead backup battery</td>
<td>Replace battery</td>
</tr>
<tr>
<td>Flow rate reading fluctuates excessively when flow is unchanging</td>
<td>Excessively turbulent or unsteady flow due to partially closed valves or other flow obstructions</td>
<td>Eliminate or minimize causes of flow disturbances or increase meter damping</td>
</tr>
<tr>
<td></td>
<td>Pipe not full</td>
<td>Provide back pressure or other means to ensure pipe is filled</td>
</tr>
<tr>
<td></td>
<td>Pulsing flow due to combining multiple upstream flow sources</td>
<td>Move connection point further upstream</td>
</tr>
<tr>
<td></td>
<td>Insufficient mixing of upstream chemicals</td>
<td>Move chemical injection downstream from meter</td>
</tr>
<tr>
<td></td>
<td>Low fluid conductivity &lt; 20 µS/cm</td>
<td>Replace with different type of meter</td>
</tr>
<tr>
<td></td>
<td>Noisy electrical environment</td>
<td>Improve grounding at meter and nearby potentially noisy electrical equipment. Increase distance between meter and electrical noise sources.</td>
</tr>
<tr>
<td></td>
<td>Defective or noisy AC switching power supply</td>
<td>Replace power supply</td>
</tr>
<tr>
<td>Flow Rate appears correct but pulse/frequency output is low, erratic or absent</td>
<td>Wiring incorrect</td>
<td>Compare wiring with appropriate wiring recommendations</td>
</tr>
<tr>
<td></td>
<td>External device input impedance too low</td>
<td>Use sourcing rather than sinking interface connection</td>
</tr>
<tr>
<td></td>
<td>Cable too long</td>
<td>Reduce interface pull-up resistance</td>
</tr>
<tr>
<td>Flow Rate appears correct but pulse/frequency output is erratic and/or too high</td>
<td>Electrical noise sources interfering with pulse frequency signal</td>
<td>Isolate, remove or reduce noise sources. Move meter control cable away from noise sources. Increase pulse damp setting (PDAMP)</td>
</tr>
<tr>
<td></td>
<td>Wrong type of cable</td>
<td>Use only twisted pair cable and ensure both signal wires are on same twisted pair</td>
</tr>
<tr>
<td></td>
<td>Grounding problem</td>
<td>Improve or try different grounding method</td>
</tr>
</tbody>
</table>

### Error Messages

Under certain conditions an error message may be displayed.

<table>
<thead>
<tr>
<th>Message</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>INIT</td>
<td>Initialization is occurring during power up.</td>
<td></td>
</tr>
<tr>
<td>EMPTY PIPE</td>
<td>Fluid is not detected between the sensing electrodes.</td>
<td>Loop output = 22.8mA</td>
</tr>
<tr>
<td>LO in battery icon</td>
<td>Battery is getting low, replace soon. Meter still functions.</td>
<td>Above 6.4V, OK appears in icon</td>
</tr>
<tr>
<td>BATT END</td>
<td>Battery is very low (approx. 6.1V). Totalizer stops updating.</td>
<td>Loop output = 4mA</td>
</tr>
<tr>
<td>LOW VOLT</td>
<td>Incoming external power is very low and backup battery is dead or not connected</td>
<td>Loop output = 4mA</td>
</tr>
<tr>
<td>COIL FAIL</td>
<td>Coil current too high or too low (short or open).</td>
<td>Loop output = 22.8mA</td>
</tr>
<tr>
<td>COMM FAIL</td>
<td>Communication between transmitter and sensor board fails.</td>
<td>Loop output = 22.8mA</td>
</tr>
<tr>
<td>OVER RANGE</td>
<td>Rate exceeds number of digits that can be displayed. Adjust units.</td>
<td>Loop output = 4mA</td>
</tr>
</tbody>
</table>
The limited warranty set forth below is given by Seametrics, with respect to Seametrics brand products purchased in the United States of America. Seametrics warrants that products manufactured by Seametrics, when delivered to you in new condition in their original containers and properly installed, shall be free from defects in material and workmanship. **Seametrics products are warranted against defects for a minimum period of two (2) years from date of installation, unless otherwise specified, with proof of install date. If no proof of install date can be provided, warranty period will be two (2) years from date of shipment from Seametrics, as defined on Seametrics’ invoice.** Seametrics’ obligation under this warranty shall be limited to replacing or repairing the part or parts, or, at Seametrics’ option, the products, which prove defective in material or workmanship. The following are the terms of Seametrics’ limited warranty:

a. Buyer must give Seametrics prompt notice of any defect or failure and satisfactory proof thereof.
b. Any defective part or parts must be returned to Seametrics’ factory or to an authorized service center for inspection.
c. Buyer will prepay all freight charges to return any products to Seametrics’ factory, or another repair facility, as designated by Seametrics.
d. Defective products, or parts thereof, which are returned to Seametrics and proved to be defective upon inspection, will be repaired to factory specifications.
e. Seametrics will deliver repaired products or replacements for defective products to the buyer (ground freight prepaid) to the destination provided in the original order.
f. Products returned to Seametrics for which Seametrics provides replacement under this warranty shall become the property of Seametrics.
g. **This limited warranty covers all defects encountered in normal use of Seametrics products, and does not apply to the following cases:**
   i. Loss of or damage to Seametrics product due to abuse, mishandling, or improper packaging by buyer
   ii. Failure to follow operating, maintenance, or environmental instructions prescribed in Seametrics’ instruction manual
   iii. Products not used for their intended purpose
   iv. Alterations to the product, purposeful or accidental
   v. Electrical current fluctuations
   vi. Corrosion due to aggressive materials not approved for your specific product
   vii. Mishandling, or misapplication of Seametrics products
   viii. Products or parts that are typically consumed during normal operation
   ix. Use of parts or supplies (other than those sold by Seametrics) which cause damage to the products, or cause abnormally frequent service calls or service problems
h. A new warranty period will be established for repaired products, or products replaced during the original warranty period.
   i. In the event that equipment is altered or repaired by the buyer without prior written approval by Seametrics, all warranties are void. Damage caused by equipment or accessories not manufactured by Seametrics may void the product’s warranty.
j. **SOFTWARE:** The Seller grants the user a non-exclusive license to use Seametrics’ software, according to the following limitations and conditions:
   i. The user may install the software on one or more desktop or laptop computers.
   ii. All title and intellectual rights to the software are owned by Seametrics.
   iii. No copies may be made or distributed except as described above.
   iv. The user may not modify or reverse-engineer the software.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITEN, EXPRESSED, IMPLIED OR STATUTORY. NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIED TO THE PRODUCTS AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTEE, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE PRODUCTS, SHALL BIND SEAMETRICS. SEAMETRICS SHALL NOT BE LIABLE FOR LOSS OF REVENUES, OR PROFITS, OR INCONVENIENCES, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE CAUSED BY THE USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SEAMETRICS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL RECOVERY OF ANY KIND AGAINST SEAMETRICS BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SEAMETRICS AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK OF LIABILITY FOR LOSS, DAMAGE, OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SEAMETRICS.

SOME STATES DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. SIMILARLY, SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF CONSEQUENTIAL DAMAGE, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS; HOWEVER, YOU MAY ALSO HAVE OTHER RIGHTS WHICH MAY VARY FROM STATE TO STATE.