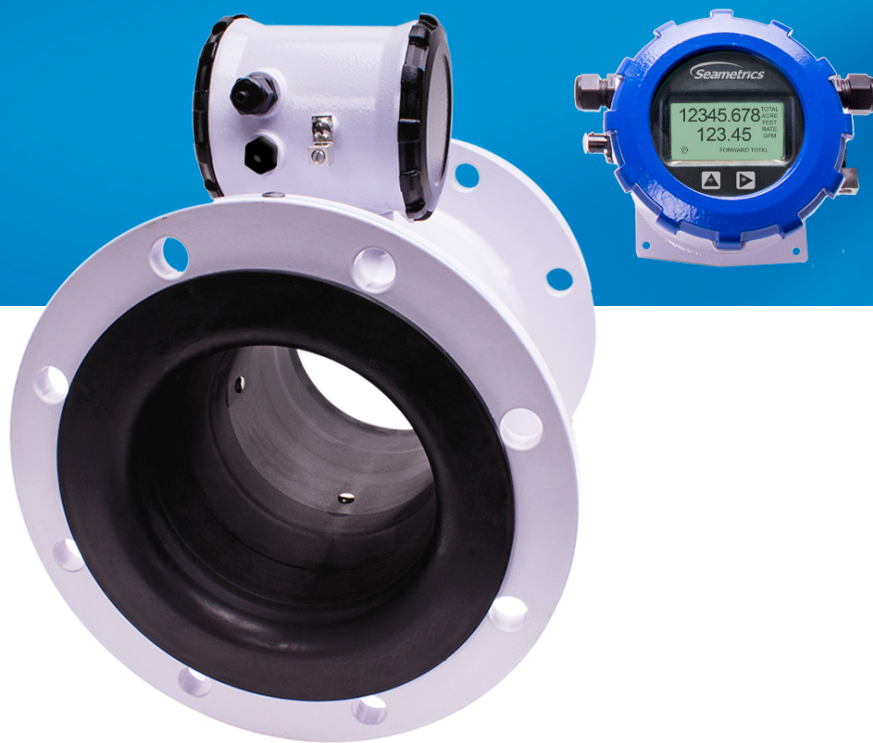


# iMAG 4700r

## Municipal/Industrial Magmeter Instructions



## General Information

General Information .....	Page 3
Features .....	Page 3
Specifications .....	Page 4
Dimensions .....	Page 5
Accuracy .....	Page 6
Flow Rate .....	Page 6

## Installation

Straight Pipe Recommendations .....	Page 7
Full Pipe Recommendations .....	Page 8
Positioning the Meter .....	Page 9
Installing Gaskets .....	Page 9
Tightening the Flange Bolts .....	Page 10
Equalization and Grounding (Metal and Plastic Pipe) .....	Page 10

## Connections

General Cable Information .....	Page 11
Cable Gland Opening and Sealing .....	Page 11
Cable Installation .....	Page 12
Wiring Diagrams .....	Page 14
Cable Wiring Table .....	Page 16

## Configuration

Sourcing Mode Output Application .....	Page 17
Sinking Mode Output Application .....	Page 17
Analog (4-20mA Current Loop) Output Application .....	Page 17
Cable Shield .....	Page 18
Pulse Output .....	Page 18
Analog (4-20mA) Output .....	Page 19
Modbus Output .....	Page 19

## Operation

Changing Flow Meter Settings - Home Screen and General Navigation .....	Page 20
Changing Flow Meter Settings - Changing Total Direction/Resetting Totalizers .....	Page 20
Changing Flow Meter Settings - Entering Menu System .....	Page 20
Changing Flow Meter Settings - Making Selections .....	Page 20
Changing Flow Meter Settings - Standard Menu Options .....	Page 21
Changing Flow Meter Settings - Special Submenu .....	Page 21
To Change a Passcode .....	Page 22
Power Indicators .....	Page 22

## Troubleshooting & Error Messages

Problem .....	Page 23
Probable Cause .....	Page 23
Things to Try .....	Page 23
Error Messages .....	Page 23

## Warranty

Seametrics Limited Warranty .....	Back
-----------------------------------	------

Note: These instructions cover the iMAG 4700r. For details on the iMAG 4700 or 4700p, see the *iMAG 4700* or *iMAG4700p Municipal/Industrial Magmeter Instructions*.

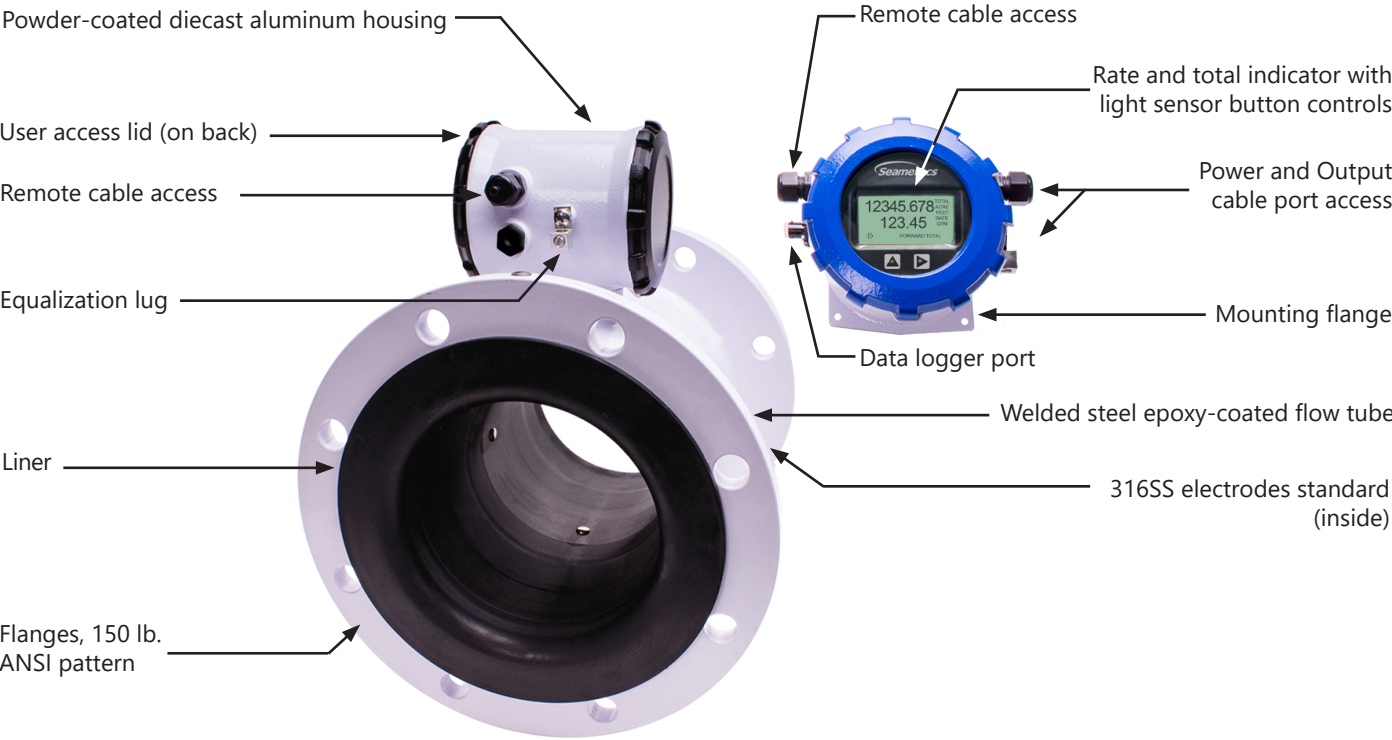
The **iMAG-Series** meters are the most economical flanged electromagnetic flowmeters on the market. With electrodes designed to discourage fouling, it is available in 2" to 12" pipe in municipal or industrial water, waste and reclaimed water, pump stations, and packaged plant applications. Minimal straight pipe requirements allow iMAG-Series meters to be used in piping configurations where there is little space between the meter and an elbow.

iMAG-Series meters are CE certified, certified to NSF/ANSI standard 61 and are rated IP68 for applications where the meter may be operated under water to a depth of at least 10 feet (3 meters) continuously.

The display for the iMAG 4700r is mounted remotely for ease of access. Both rate and total indication are standard. Rate and total units and pulse scaling can be set via the front panel touch key pad by the user. Bidirectional flow reading is standard with totals available in forward, reverse, net flow, batch forward flow, and batch reverse flow. Built-in data logging is available as an option for secure flow logging.


A power/output cable allows outputs for use with a variety of Seametrics and other displays and controls for remote reading and telemetry applications. Pulse output is standard on all units. Additionally, 4-20mA passive current loop, and Modbus® protocol outputs are optional. The iMAG 4700r can be supplied with an optional internal AC power supply.

Features



**No moving parts**

Specifications\*

Pipe Sizes		2", 3", 4", 6", 8", 10", 12"					
Flanges		150 lb. ANSI Pattern					
Pressure		150 psi (10.3 bar) line pressure					
Temperature	Operating	10° to 140° F (-12° to 60° C)					
	Storage	-40° to 158° F (-40° to 70° C)					
Accuracy		±0.75% of reading on iMAG 4700p and 4700r (±1.0% iMAG 4700), ±0.025% of full-scale flow from low flow cutoff to maxi. flow rate of 10 m/sec					
Low Flow Cutoff		0.5% of maximum flow rate					
Material	Body (2"-12")	Welded steel, epoxy-coated					
	Liner (2", 3", 4", 6" & 8")	Polyurethane/Noryl®					
	Liner (10" & 12")	Santoprene flange/Polypropylene liner body					
	Electronics Housing	Powder-coated diecast aluminum					
	Electrodes	316 stainless steel standard/ Hastelloy optional					
Display	Type	128x64 dot-matrix LCD					
	Digits	5 Digit Rate				8 Digit Total	
	Units	Rate Volume Units		Rate Time Units	Total Volume Units		
	Please Note: All iMAG meters are factory set for gallons per minute (GPM) rate and gallons total. If other units are required, they can be set in the field.	Gallons	Million Gallons <sup>2</sup>	Second	Gallons	Barrels (42 gal)	Acre Feet
		Liters	Mega Liters <sup>2</sup>	Minute	Gallons x 10	Cubic Meters	Acre Inches
		Barrels(42 gal)	Imperial Gallons	Hour	Gallons x 100	Cubic Meters x 1000	Imperial Gallons
		Cubic Feet	Million Imperial Gallons <sup>2</sup>	Day	Gallons x 1000	Cubic Feet	Imperial Gallons x 1000
Cubic Meters			Million Gallons	Cubic Feet x 1000	Million Imperial Gallons		
			Liters	Cubic Feet x 100	Million Imperial Gallons		
			Kilo Liters	Second Foot Day			
			Mega Liters	Million Cubic Feet	Fluid Ounces		
Bidirectional <sup>1</sup>		Forward Total, Reverse Total, Net Total, Batch Forward Total, Batch Reverse Total <sup>3</sup>					
Power	DC Power	9-36 Vdc @ 250 mA max, 30 mA average					
	Battery Backup (Not for use as primary power)	DC powered units: One lithium 7.2V 'D' size battery pack, replaceable. AC powered units: One 9V alkaline battery, replaceable.					
	AC Power	85-264Vac, 50/60Hz, 0.12A (iMAG 4700r and 4700p only)					
Scaled Pulse Output	Signal	Current sinking pulse, isolated, 36 Vdc at 10 mA max					
	Pulse Rates	User-scalable from 0.1 to 99,999.9 volume units/pulse. Pulse width is one-half of pulse period with minimum pulse width of 2.5 ms, 200 pulses/sec max. For battery option meters, pulse width varies with frequency, 150 pulses/sec max.					
Options	4-20mA Current Loop	Isolated, passive, 24Vdc, 650 Ω maximum current loop					
	Serial Communications	Isolated, asynchronous serial RS485, Modbus® RTU protocol					
	Sensus Smart Output	Connects to Sensus SmartPoint					
Cable	Power/Output Cable	20ft (6m) standard length polyurethane jacketed cable—for power and outputs (lengths up to 200' available).					
	Remote Display Cable	20ft (6m) standard length polyurethane jacketed cable—for connection between meter and remote display (lengths up to 200' available). (iMAG 4700r)					
Conductivity		>20 microSiemens/cm					
Empty Pipe Detection		Hardware/software, conductivity-based					
Regulatory		CE (EN 61326), certified to NSF/ANSI standard 61 60°C (140°F), CSA/CUS 					
Environmental		NEMA 6P, IP68 (10ft (3m) depth, continuously)					

Modbus is a registered trademark of Schneider Electric.

\* Specifications subject to change. Please consult our website for the most current data ([www.seametrics.com](http://www.seametrics.com)).

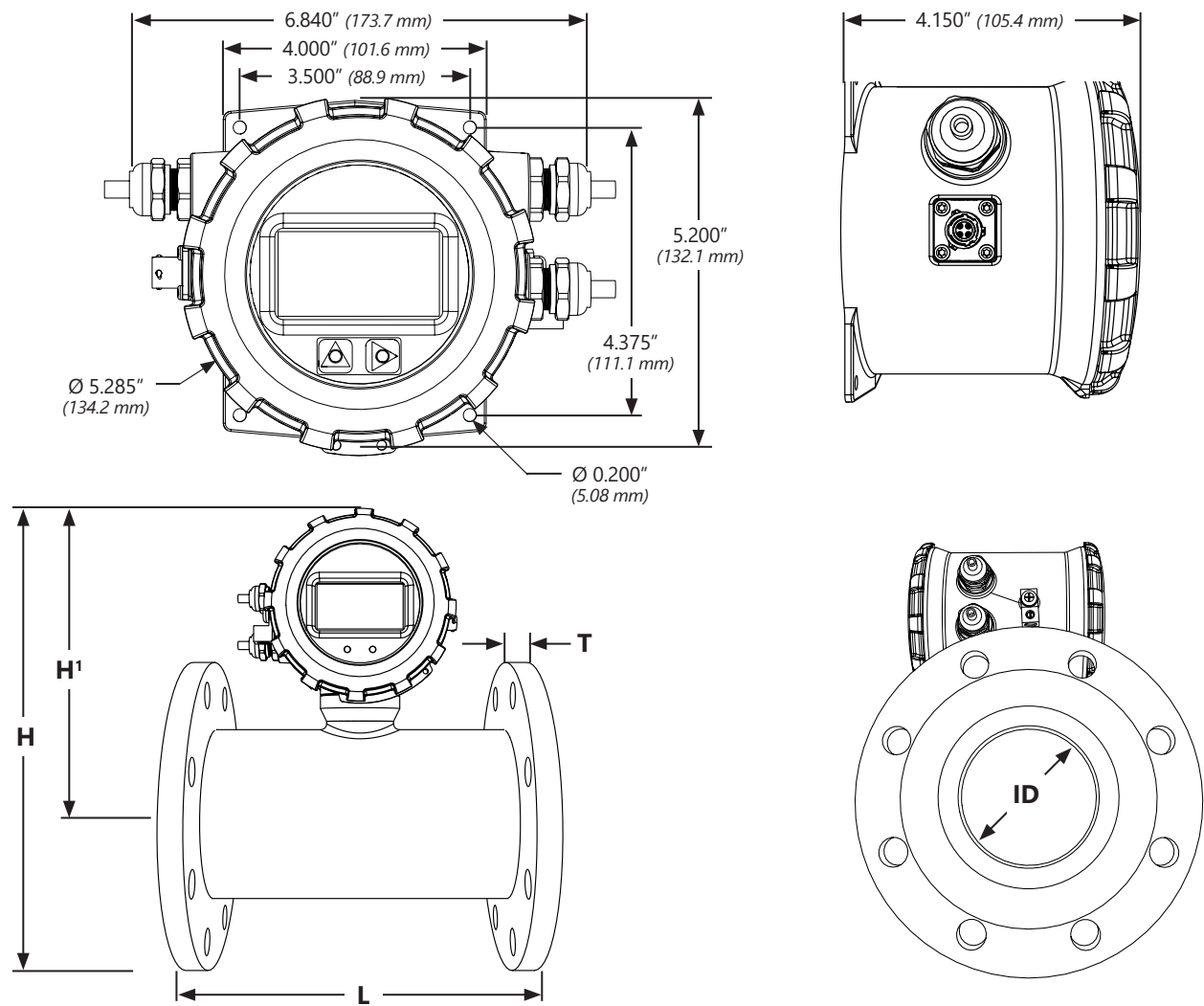
<sup>1</sup> If forward and reverse flow data needs to be sent to another device, Modbus output is required.

<sup>2</sup> Rate Time Unit is available in Day only.

<sup>3</sup> Forward and reverse flow totals are non-resettable. Batch forward and batch reverse totals can be reset.

Dimensions

Remote Display



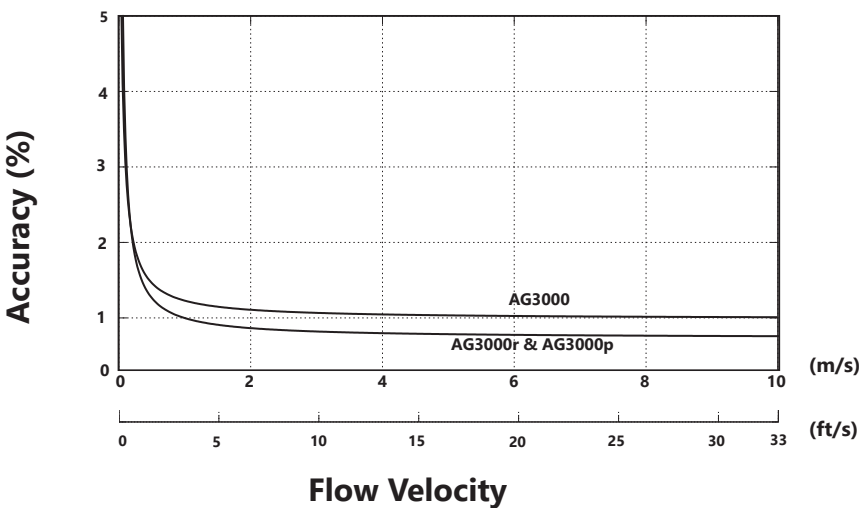
iMAG 4700 Meter Size	L		H'		H		T		ID		Bolt Holes #	Shipping Weight	
	inch	mm	inch	mm	inch	mm	inch	mm	inch	mm		lbs	Kg
2"	7.9	200	7.8	198	10.8	274	.62	15.7	1.76*	45*	4	22	10
3"	7.9	200	8.35	212	12.1	307	.62	15.7	2.68*	68*	4	28	12.7
4"	10.12	257	8.6	218	13.1	332	.62	15.7	3.12	79	8	43	19.5
6"	12.09	307	9.4	239	14.9	378	.69	17.5	5.05	128	8	59	27
8"	14.14	359	10.4	264	17.15	435	.69	17.5	6.44	164	8	78	35
10"	18.08	459	11.5	292	19.5	495	.69	17.5	8.61	219	12	135	61
12"	19.68	500	12.5	317	22	559	.81	20.6	10.55	268	12	175	79
Flanges Standard ANSI 150 lb. drilling												Cable 1 lb.	

Note: 'L' dimension is total from liner face to liner face

Install security seals during installation if regulations require.

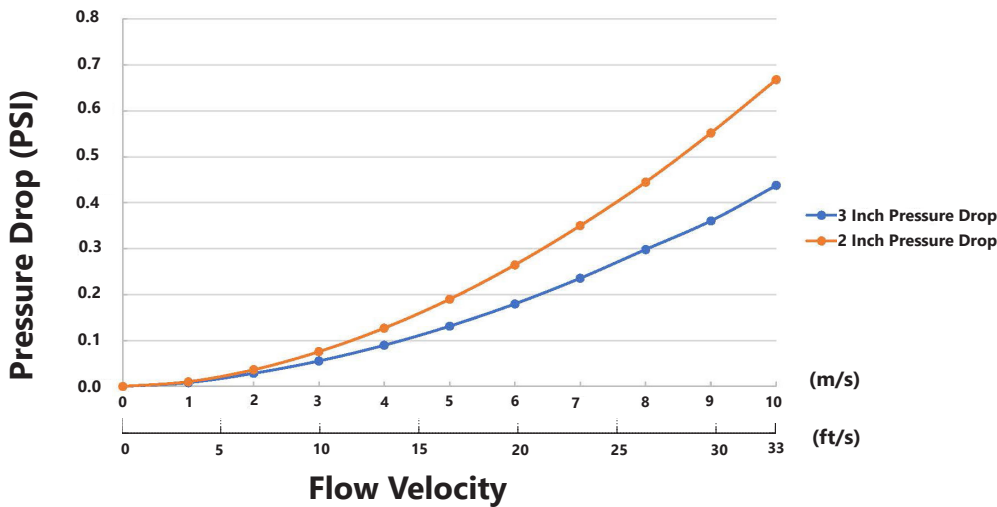


iMAG Accuracy



2" & 3" Pressure Drop

Note: No pressure drop in 4" - 12" meters



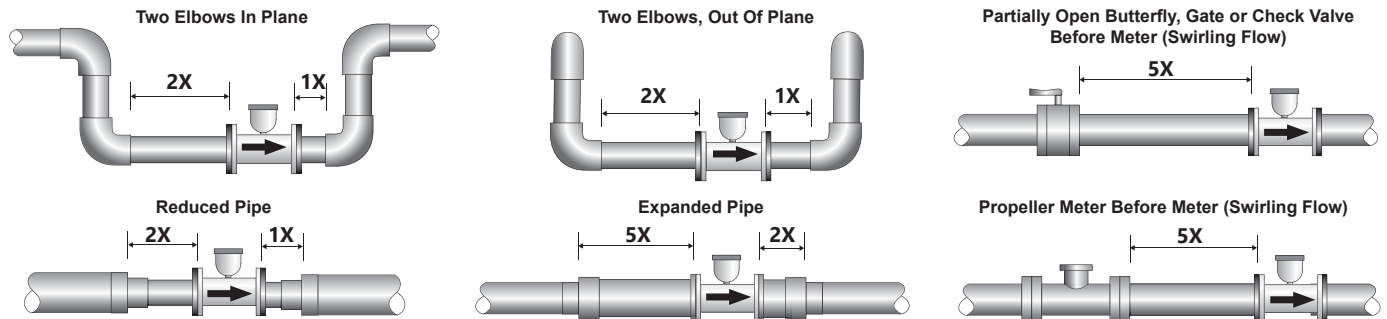
Flow Rate (2" - 12")

Pipe Size (Inches in diameter)	2"	3"	4"	6"	8"	10"	12"
Max Flow Rate (Gallons/Minute)	321	722	1285	2891	5140	8031	11565
Cut-off (min) Flow Rate (Gallons/Minute)	2	4.0	6.43	14.46	25.70	40.15	57.82
Max Flow Rate (Liters/Second)	20.25	46	81	182	324	507	730
Cut-off (min) Flow Rate (Liters/Second)	0.13	0.23	0.41	0.91	1.62	2.54	3.65
Max Flow Velocity (Meters/Second)	10	10	10	10	10	10	10



**Straight Pipe Recommendations** (X = diameter)

**NOTE:** These configurations are to be used as general guidelines and do not cover every possible installation. A combination of two or more obstructions will require additional straight pipe. If there is any concern about the length of pipe required for a specific application, please contact your local dealer.



**Installing a meter after a pump.** Most meters will be installed in systems with some sort of pump, and while the pump is unlikely to have a negative effect on meter performance, there are some situations where understanding the effect the pump has on the flow profile, and by extension on the meter will be of utmost importance.

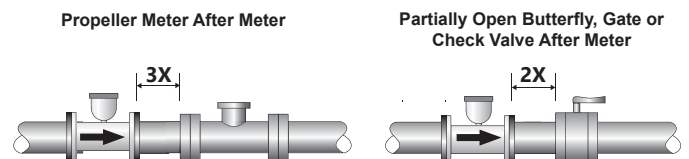
Air vents should be installed in the same unobstructed pipe run as the meter and should be located relatively close to the meter. Constant bleed air vents are recommended because simple check type air vents will not open once the system is under pressure and an accumulation of air can build up behind them. Significant amounts of air entrained in the flow of water, wildly erratic flow profiles and water that travels through the pipe with significant swirl will cause the meter to read erratically, sometimes very erratically, or not read at all. Therefore, the designer or installer must reduce or eliminate these issues when they are likely to occur.

Every installation is different, but we can offer some general guidelines when it comes to the placement of your pump and meter. And again, in most cases, the pump will have no, or very little effect on the meter's performance, but some care should be taken to assure your installation has the best chance for success.

**Confirm there is adequate head to insure a full pipe of water through the meter (a valve downstream of the meter may be required).**

**Vertical Turbine Pumps** drawing from deep wells, or from well under the surface of the water will generally have very little effect on the flow profile of the water by the time the water reaches the meter.

**Short Coupled Lift Pumps** can, but will not necessarily, cause an erratic or swirling flow profile. Care must be taken during system layout to avoid these issues. The inlet of these pumps will be located near the surface of the water supply and can both suck air from the surface and swirl the water around the pump. This swirling water itself may be a contributing factor of poor flow profile and also lower the surface of the water over the pump inlet.



The absolute minimum depth of the inlet of the pump can be calculated using this formula,

$$S = D + (0.574Q/D^{1.5})$$

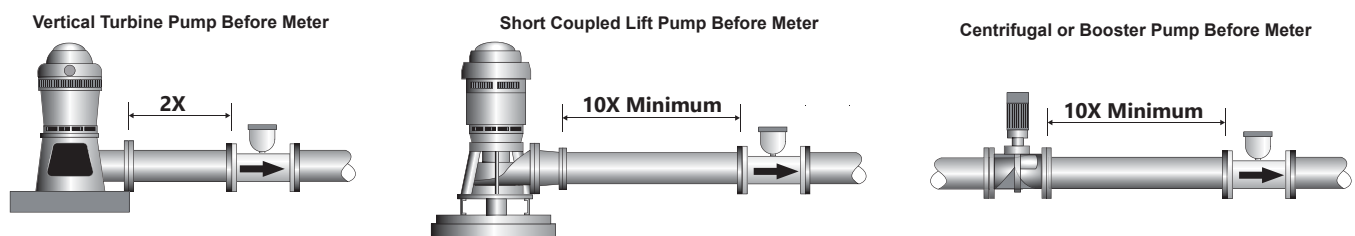
Where  
 S=Submergence in inches  
 D=Pump bell diameter in inches  
 Q=Flowrate in gallons per minute

Note: to raise D to the power of 1.5 (3/2) as shown in  $D^{1.5}$ . Take the square root of D and cube the result.

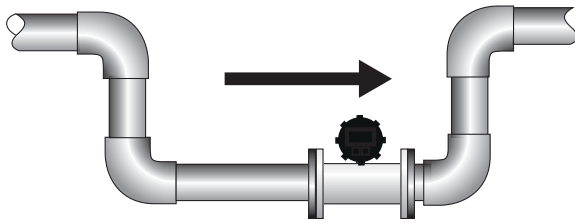
Be sure to calculate from the minimum water level during all seasons of pump operation.

If the water supply will be located in a confined area such as canal turn out, and especially if the turnout ends in a cylindrical vault, the motion of the pump can result in significant swirl of the water being sucked through the pump and this will cause the meter to perform poorly. Be sure to take steps to keep the water from swirling or meter performance will be affected.

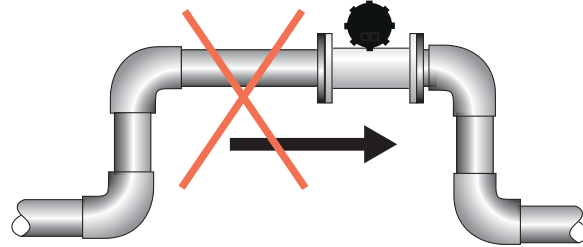
**Booster Pumps before the meter** can also cause swirl or an erratic flow profile. If a booster pump is located before the meter, it must be located far enough upstream that the flow profile has a chance to return to normal. Every case will be different, but we recommend a minimum of at least 10 pipe diameters after the booster pump and before the meter. By the very nature of their purpose, booster pumps will also cause low pressure in the pipe upstream of the pump. If this low pressure falls low enough, it may open any air vent upstream of the pump which will cause air to enter the water stream. In this case, the entrained air will likely cause the meter to go into an empty pipe state.



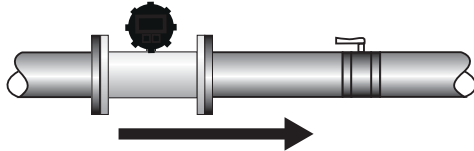
Full Pipe Recommendations



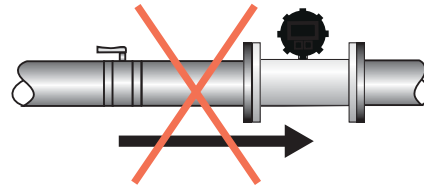
**Recommended:**  
Keep pipe full at meter for accuracy



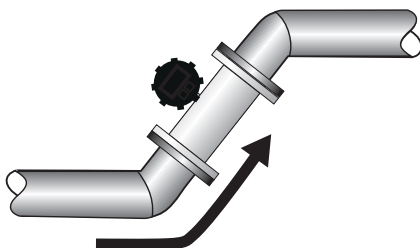
**Not Ideal:**  
Allows air pockets to form at meter



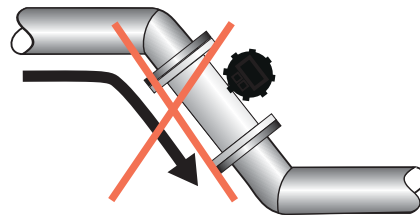
**Recommended:**  
Keeps pipe full at meter for accuracy



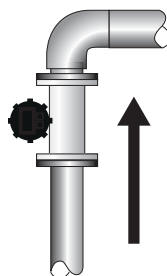
**Not Ideal:**  
Post-valve cavitation can create air pocket



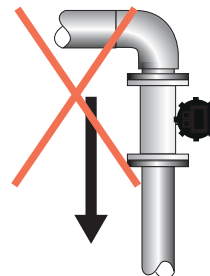
**Recommended:**  
Allows air to bleed off



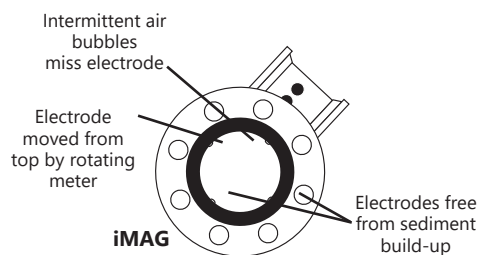
**Not Ideal:**  
Air can be trapped



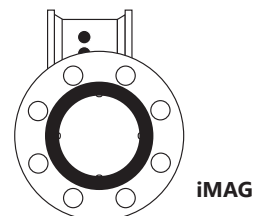
**Recommended:**  
Allows air to bleed off



**Not Ideal:**  
Air can be trapped



**Recommended:**  
Improved accuracy results from unimpeded electrodes



**Not Ideal:**  
Air bubbles and sediment on the electrodes can affect accuracy



### Positioning the Meter



**CAUTION:** These flow sensors are not recommended where installation may expose the flow sensor to boiler pressure and temperature. Maximum recommended operating temperature is 140° F (60° C).

**ATTENTION:** Ces capteurs de débit ne sont pas recommandés là où l'installation peut exposer le capteur de débit à la pression et à la température de la chaudière. La température de fonctionnement maximale recommandée est de 140 °F (60 °C).

These meters can be installed horizontally, vertically (with upward flow), and in any radial position. **Using a check valve on the upstream side of the meter, and/or an air vent (vacuum relief valve) in the same, unobstructed run of pipe as the meter, is required in any installation where the meter may be exposed to suction when the system is not in normal operation. Suction can cause damage to the liner. Liner damage caused by suction, without the use of a check valve and/or air vent, may void the warranty.**

**Straight Pipe Recommendations.** The iMAG requires straight pipe before and after the meter for best accuracy. However, the ability of electromagnetic meters to average the flow across the entire pipe allows for shorter straight pipe recommendations than most mechanical meters (see page 7).

**Full Pipe Recommendations.** To prevent false readings, this meter is designed to indicate 'EMPTY PIPE' if one or more electrodes is exposed. For highest accuracy, install the meter so that the pipe will be full when there is flow. If air bubbles may be present in the pipe or sludge accumulation is an issue, rotate the meter by one flange hole to position the control housing at a 45° angle (see diagrams on page 8).

**Fittings.** The iMAG has ANSI 150 lb. drilled flanges and will mate with any other ANSI 150 lb. flanges. *See table on page 10 for flange bolt tightening torque specifications.*

**Calibration.** The iMAG is factory-calibrated before shipping. The frequency of recalibration will depend on the needs of each application and local regulatory policies.

**Chemical Injection.** When the iMAG is used in a chemical injection application, **the chemical injection point must be placed downstream of the magmeter OR far enough upstream for complete mixing to occur before the fluid reaches the meter.** When unmixed chemical alternates with water passing through the meter, the rapid changes in conductivity may cause sudden spikes and drops in the meter's reading, resulting in inaccurate measurement. The magmeter will restabilize, however, with a steady flow of fluid of uniform conductivity.



**CAUTION:** In chemical injection applications, install chemical injection point downstream of magmeter, or far enough upstream to allow complete mixing of fluids.

**ATTENTION:** dans les applications d'injection de produits chimiques, installez le point d'injection de produits chimiques en aval du débitmètre électromagnétique ou suffisamment en amont pour permettre un mélange complet des fluides.



**NOTICE:** Do not install a magmeter downstream of a pressure or proportional control valve.

**AVIS:** N'installez pas de débitmètre magnétique en aval d'une vanne de régulation de pression ou proportionnelle.

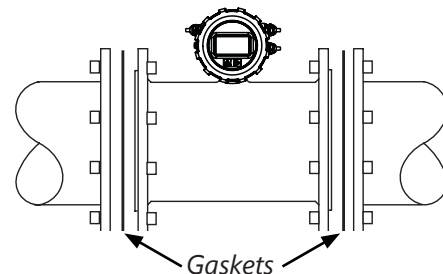
### Installing Gaskets



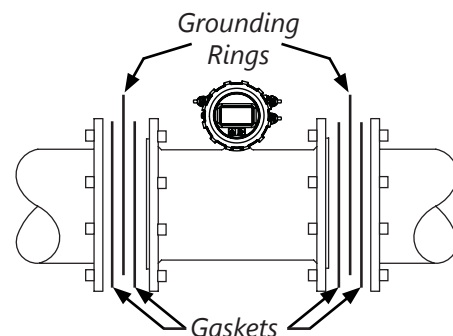
**NOTICE:** Gaskets are required at all junctions.

**AVIS:** Des joints sont requis à toutes les jonctions.

1. Be sure all mating surfaces are smooth and free of debris.
2. Install Seametrics provided gaskets, or equivalent, on each end of meter as shown in diagrams below. If using grounding rings, install one gasket on each side of the grounding ring.
3. **Failure to install gaskets will void warranty.**



Installation without grounding rings

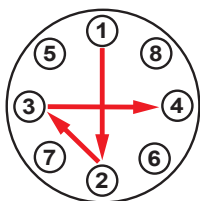


Installation with grounding rings

## Tightening Flange Bolts

NOTE: Mating pipe flanges must be ANSI 150# full face (FF) and/or raised face (RT).

1. Tighten flange bolts in an alternating pattern.
  - Tighten left flange bolt-1 to 20% recommended torque.
  - Tighten right flange bolt-1 to 20% of recommended torque.
  - Repeat steps a and b for each bolt in an alternating order, such as shown at right, tightening to 40%, then 60%, then 80%, and then 100%.
2. Test for leaks.
3. If needed, tighten further in 10% increments until leaking stops. **DO NOT over-tighten. Over-tightening can cause serious damage to the flow meter.**
4. Recheck after 24 hours, adjusting if needed.



*Suggested Tightening Sequence*

**SUGGESTED FLANGE BOLT TORQUE**

Pipe Size	Liner	
	ft-lb	Nm
2"	18	25
3"	25	34
4"	20	27
6"	42	57
8"	65	88
10"	73	99
12"	97	132



**CAUTION:** Improper tightening sequence can cause serious damage to the flow meter.

- Do not tighten one side at a time.
- Do not tighten each bolt completely at one time.

**ATTENTION:** Une séquence de serrage incorrecte peut endommager gravement le débitmètre.

- Ne serrez pas un côté à la fois.
- Ne serrez pas complètement chaque boulon en une seule fois.

## Equalization and Grounding



### WARNING: ELECTRICAL SHOCK HAZARD

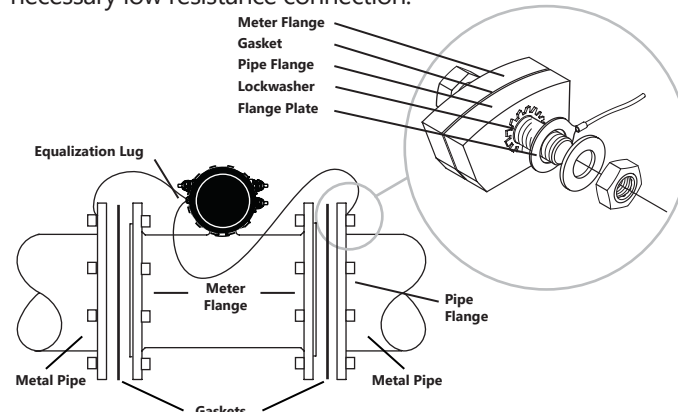
When the iMAG is installed in a plastic piping system, or when externally powered, the piping system must be grounded to meet national and local electrical safety codes. Failure to do so can result in electrocution.

### AVERTISSEMENT: RISQUE D'ÉLECTROCUTION

Lorsque l'iMAG est installé dans un système de tuyauterie en plastique, ou lorsqu'il est alimenté de manière externe, le système de tuyauterie doit être mis à la terre pour respecter les codes de sécurité électriques nationaux et locaux. Ne pas le faire peut entraîner une électrocution.

**Metal Pipe Installations.** To equalize the electrical potential of the fluid, the meter, and the surrounding pipe, secure the flange plates (factory-installed on the equalization wire) to both pipe flanges at one of the bolt holes, as shown below. Be sure

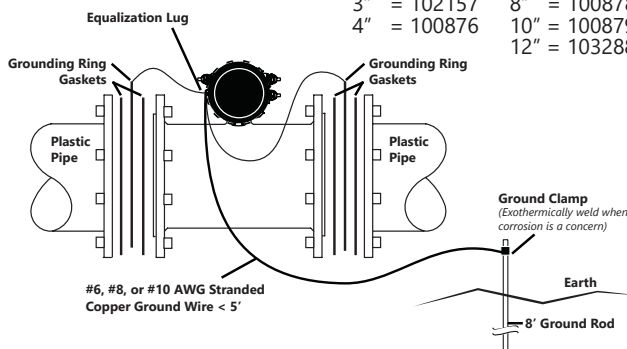
the lock washer fits between the pipe flange and the flange plate. For the best electrical bonding, remove rust and paint to expose clean, bare metal where the equalization flange plate lock washer contacts the pipe flange. Connection must be inspected periodically for corrosion to maintain the necessary low resistance connection.



**Plastic Pipe and Electronically Noisy Installations.** When the meter is installed in plastic pipe or in an electrically noisy system (near a VFD etc.), grounding rings are recommended. As shown in the diagram below, the equalization wires should be solidly connected to the grounding ring tabs instead of the flange bolts as in metal piping installations. Where lightning is a threat, or in severe electrical environments, an optional connection to a nearby equipment ground or ground rod may be advisable.

### Grounding Ring Part Numbers:

2"	= 104124	6"	= 100877
3"	= 102157	8"	= 100878
4"	= 100876	10"	= 100879
		12"	= 103288



Although grounding rings will not be necessary on all installations, adding grounding rings to any meter at the time of installation will make the diagnosis and elimination of excessive noise or transient voltages much easier if found during normal operation of the meter site.

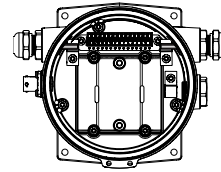
Adding a 5/8" x 8' independent ground rod dedicated to the meter, a ground rod clamp, and connecting them with at least 10 GA ground wire may be necessary when electrical noise is present, but unlike grounding rings, ground rods are easy to add after the fact although installing these during meter installation adds insurance that a meter will encounter less noise and will help protect against large electrical spikes.

Lack of grounding will always cause more problems than grounding loops.

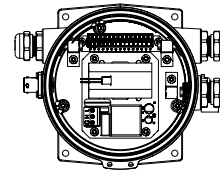
### General Cable Information

For the iMAG 4700r, a cable needs to be installed from the terminal block on the remote display interface board to the 15 pin connector inside the remote display. This cable is referred to as the remote meter cable. Four wires need to be connected: +REM PWR, - REM PWR, B, and A. There are an additional 2 cable ports that can be used for power (DC or AC) and any outputs that are installed on the meter such as scaled pulse, 4-20mA, and Modbus®. (See Sample Control Cable Wiring Diagrams and Control Cable Wiring Table.)

The display is available in either DC or AC versions.

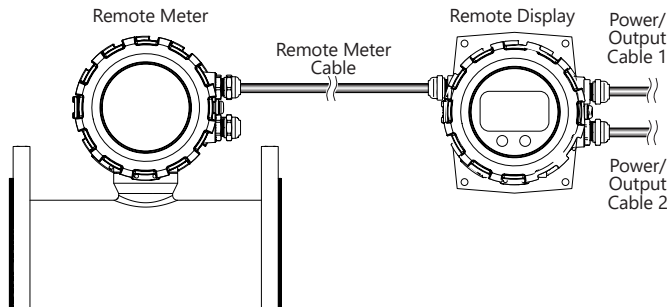


DC version



AC Version

If the meter is configured with AC power, one of the additional Power/Output cable ports must be reserved for AC power only. We do not recommend combining AC power signals with any of the meter outputs in a single cable. If the meter is configured for DC power, you may have one or two cables, depending on configuration. (See Cable Wiring Diagrams.)



### Cable Gland Opening and Sealing

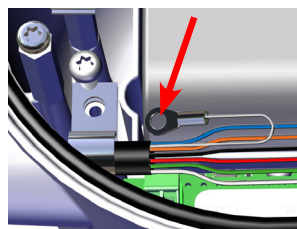


**NOTICE:** Improper sealing of glands or cables will invalidate any warranty. If plugs or cable glands are removed, reinstall using Teflon pipe sealant, or tape, to ensure maximum moisture protection.

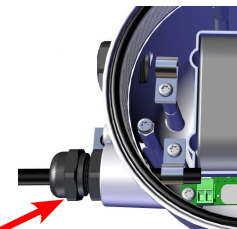
**AVIS:** Une mauvaise étanchéité des presse-étoupes ou des câbles annulera toute garantie. Si les bouchons ou les presse-étoupes sont retirés, réinstallez-les à l'aide d'un scellant pour tuyaux en Téflon ou d'un ruban adhésif pour assurer une protection maximale contre l'humidité.



Remove plug & o-ring. Insert cable gland/strain relief. Feed cable through cable gland.



Clamp cable with strain relief clips. Attach drain wire lug to bracket post.

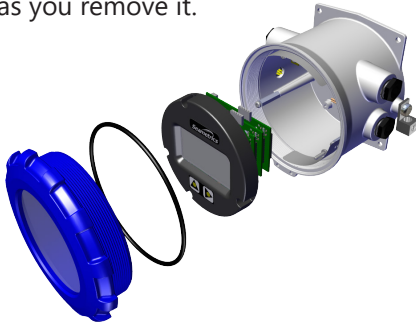


**CRITICAL!**  
Torque cable gland sealing nut to 22 in-lbs.

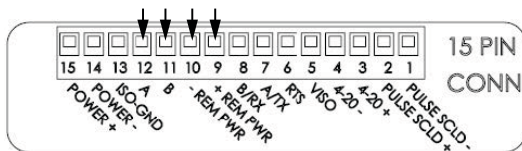
## Cable Installation

### Remote Display Wiring

1. On the remote display, unscrew the display lid and remove it.
2. The display assembly is held in with 3 fasteners. If those fasteners are steel screws (silver) remove them with a T-15 Torx driver and lift the display out of the meter. If the fasteners are white Nylon tabs with exposed straight slots, simply grasp the two finger recesses in the display, then pop the display up and out of the housing. This will expose the internal 15 pin connector. Be sure **NOT** to undo any connections to the display assembly as you remove it.

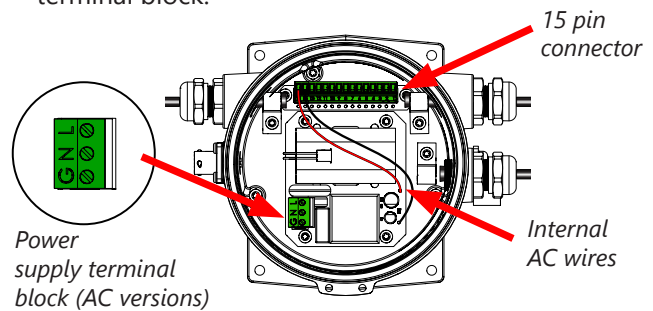


3. Remove the 15 pin screw connector from the bag.
4. Remove the plug and o-ring from the cable port(s) where you want to insert the cable(s).
5. Install cable gland(s) using Teflon pipe sealant, or tape, and insert cable end(s).
6. Strip cable jacket and conductors and install the wires into the screw connector in their respective locations (+REM PWR (red), - REM PWR (black), B (orange), and A (blue)).



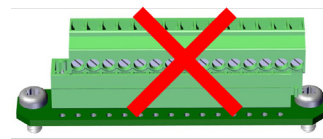
7. At this point, install any other options (Modbus®, pulse, etc...) using the Power/Output cable(s) through the Power /Output cable port(s), and securely screw them into the screw connector in their respective locations. (See Cable Wiring Table for details.)
8. If using AC power version continue here. If not, then skip to step 13. If AC then take the red and black wires coming out of the AC supply board and install in POWER+ and POWER- (red wire to pin 15, black wire to pin 14).

9. When the AC power supply board is installed, 85-264 VAC power is supplied via a 3 conductor power cord. If installed outdoors or less than 33ft. (10m) from a utility power service entrance, AC power should be supplied via a properly-grounded surge suppression device.
10. Remove the plug and o-ring from the AC cable port.
11. Install cable gland and insert cable end.
12. Strip cable jacket and conductors and install 3 conductor power cable and wire to Line (L), Neutral (N) and ground (G) positions on power supply terminal block.

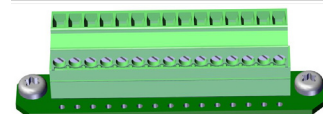


13. Plug the 15 pin screw connector into its socket. **Be sure all pins align properly and that the connector has not slipped to one side.**

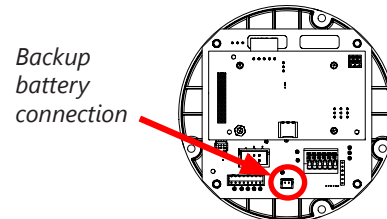
*Improper alignment*



*Proper alignment*



14. **Plug the backup battery cable into the back of the display assembly.** (Standard backup batteries are two 3.6V "D" lithium cells. For the AC option, the backup battery is a 9V alkaline cell.)

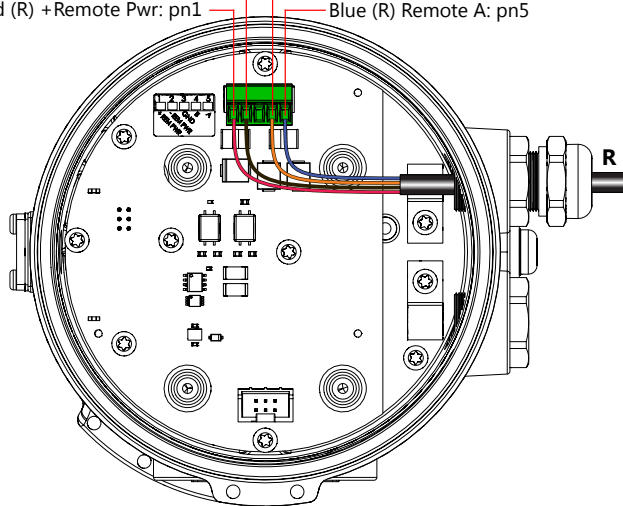


**NOTICE:** BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.  
**AVIS:** LES PILES DE SECOURS NE SONT PAS CONÇUES COMME SOURCE D'ALIMENTATION PRINCIPALE D'UN COMPTEUR CONFIGURÉ SUR SECTEUR (CC ou CA).

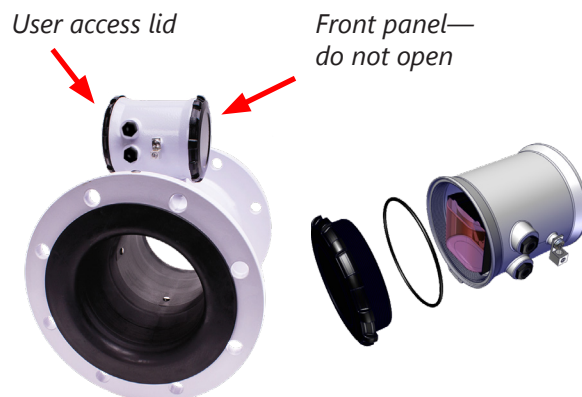
**Cable Installation (continued)**

15. Secure the cables inside the internal strain relief clips and tighten the cable gland sealing nuts securely (torque nut to 22 in-lbs). A loose nut could cause moisture ingress and compromise the meter head's IP68 rating, voiding the warranty.
16. Remount the display assembly, being careful to not pinch any wires, and install the display assembly screws.
17. Reinstall the display lid, being sure to avoid cross-threading the lid.

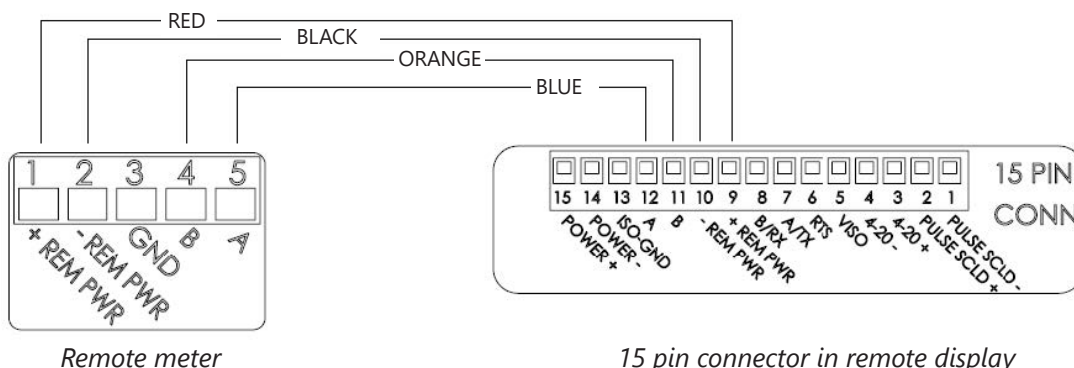
Black (R) -Remote Pwr: pn2  
 Red (R) +Remote Pwr: pn1  
 Orange (R) Remote B: pn4  
 Blue (R) Remote A: pn5

**Remote Meter****Remote Meter Wiring**

1. On the remote meter, unscrew the user access lid and remove it.



2. Remove the 5 pin screw connector from its socket.
3. Remove the plug and o-ring from the cable port.
4. Install cable gland and insert cable end.
5. Strip cable jacket and conductors and install the wires into the 5 pin screw connector in their respective locations (+REM PWR (red), - REM PWR (black), B (orange), and A (blue)).
6. Secure the remote sensor cable inside the internal strain relief clip and tighten the cable gland sealing nut securely (torque nut to 22 in-lbs.). A loose nut could cause moisture ingress and compromise the meter head's IP68 rating; voiding the warranty. Plug the 5 pin screw connector into its socket.
7. Reinstall the user access lid. Be sure to avoid cross-threading the lid and to not pinch any wires with the lid.

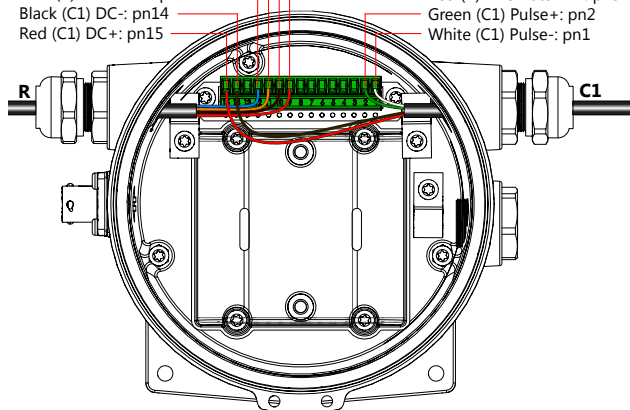
*Remote meter**15 pin connector in remote display*



## Wiring Diagrams (Remote Display)

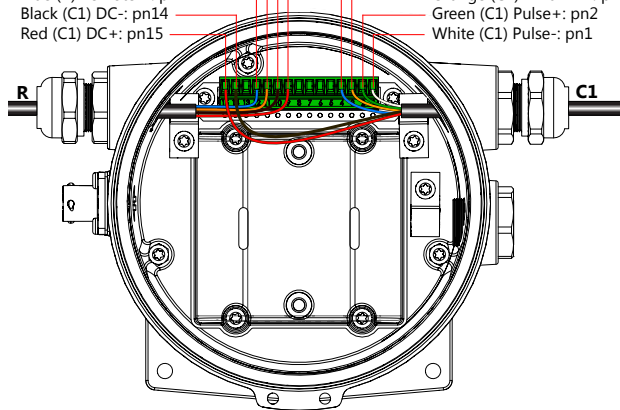
The display assembly is held in with 3 fasteners. If those fasteners are steel screws (silver) remove them with a T-15 Torx driver and lift the display out of the meter. If the fasteners are white Nylon tabs with exposed straight slots, simply grasp the two finger recesses in the display, then pop the display up and out of the housing. Remove the 15 pin screw connector from its bag. Install the wires through the cable glands into the 15 pin screw connector in their respective locations. Plug the 15 pin screw connector into its socket. (C1 = power/output cable 1, C2 = power/output cable 2, R = remote cable)

Orange (R) Remote B: pn11  
Blue (R) Remote A: pn12  
Black (C1) DC-: pn14  
Red (C1) DC+: pn15  
Black (R) -Remote Pwr: pn10  
Red (R) +Remote Pwr: pn9  
Green (C1) Pulse+: pn2  
White (C1) Pulse-: pn1



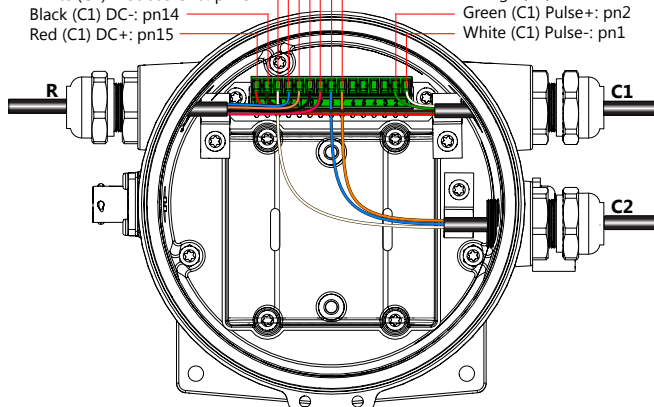
DC Power with Pulse (D1X/D2X)

Black (R) -Remote Pwr: pn10  
Orange (R) Remote B: pn11  
Blue (R) Remote A: pn12  
Black (C1) DC-: pn14  
Red (C1) DC+: pn15  
Red (R) +Remote Pwr: pn9  
Blue (C1) 4-20mA-: pn4  
Orange (C1) 4-20mA+: pn3  
Green (C1) Pulse+: pn2  
White (C1) Pulse-: pn1

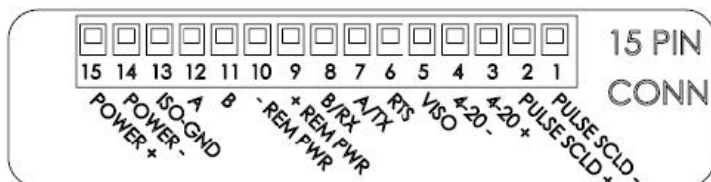


DC Power with Pulse and 4-20mA (D1L/D2L)

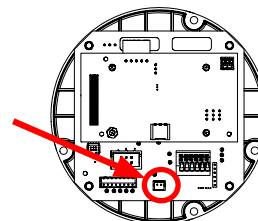
Black (R) -Remote Pwr: pn10  
Orange (R) Remote B: pn11  
Blue (R) Remote A: pn12  
White (C2) Modbus Gnd: pn13  
Black (C1) DC-: pn14  
Red (C1) DC+: pn15  
Red (R) +Remote Pwr: pn9  
Blue (C2) Modbus B/RX: pn8  
Orange (C2) Modbus A/TX: pn7  
Green (C1) Pulse+: pn2  
White (C1) Pulse-: pn1



DC Power with Pulse and Modbus® (D1S/D2S)



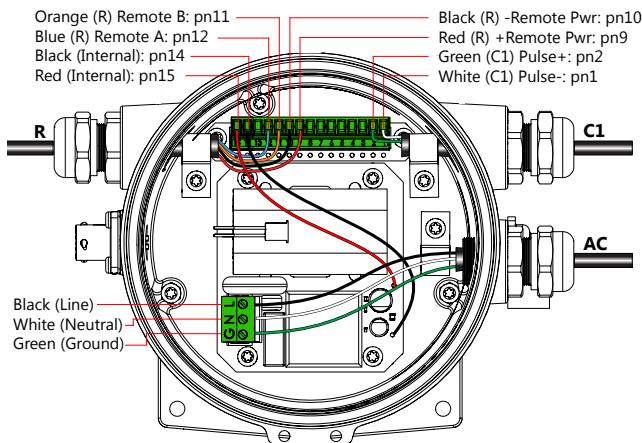
Plug the backup battery cable into the back of the display assembly.



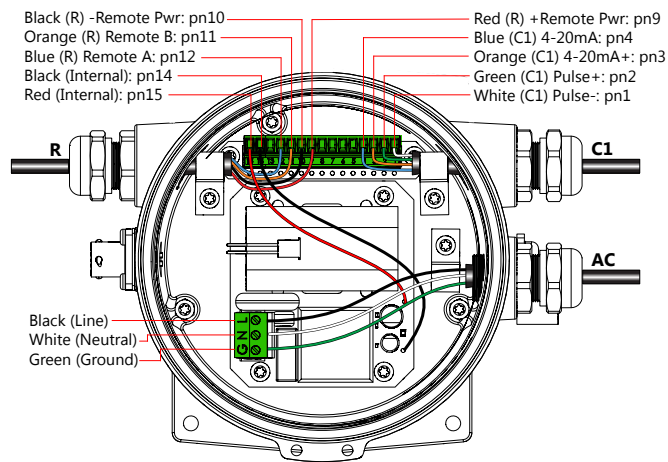
**NOTICE:** BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.  
**AVIS:** LES PILES DE SECOURS NE SONT PAS CONÇUES COMME SOURCE D'ALIMENTATION PRINCIPALE D'UN COMPTEUR CONFIGURÉ SUR SECTEUR (CC ou CA).

# Wiring Diagrams (Remote Display) (continued)

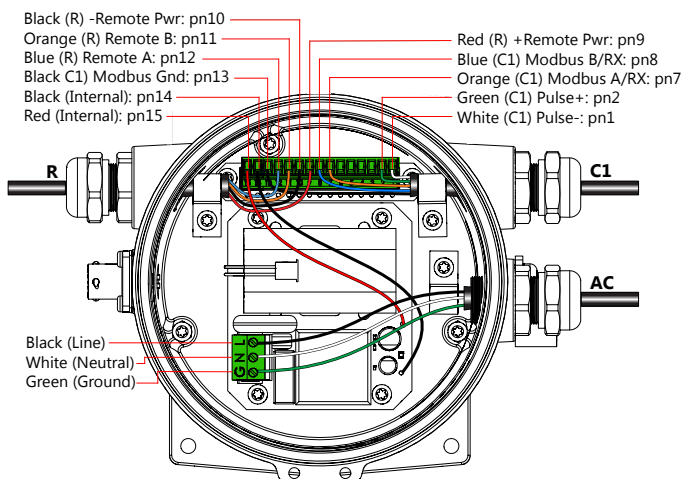
The display assembly is held in with 3 fasteners. If those fasteners are steel screws (silver) remove them with a T-15 Torx driver and lift the display out of the meter. If the fasteners are white Nylon tabs with exposed straight slots, simply grasp the two finger recesses in the display, then pop the display up and out of the housing. Remove the 15 pin screw connector from its bag. Install the wires through the cable glands into the 15 pin screw connector in their respective locations. Plug the 15 pin screw connector into its socket. (C1 = power/output cable, R = remote cable, AC = AC power cable)



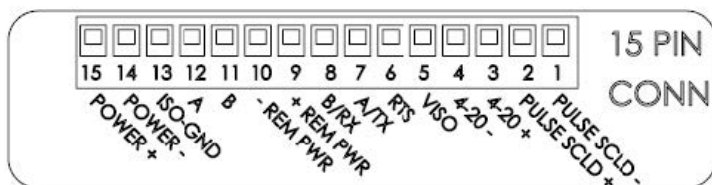
AC Power with Pulse (A1X/A2X)



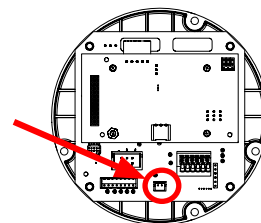
AC Power with Pulse and 4-20mA (A1L/A2L)



AC Power with Pulse and Modbus® (A1S/A2S)



Plug the backup battery cable into the back of the display assembly.



**NOTICE:** BACKUP BATTERIES ARE NOT INTENDED AS A PRIMARY POWER SOURCE OF A MAINS (DC or AC) CONFIGURED METER.  
**AVIS:** LES PILES DE SECOURS NE SONT PAS CONÇUES COMME SOURCE D'ALIMENTATION PRINCIPALE D'UN COMPTEUR CONFIGURÉ SUR SECTEUR (CC ou CA).



## Cable Wiring Table

PIN	15	14	13	12	11	10	9	8	7	6	5	4	3	2	1
O ID	PWR+	PWR-	ISO-GND	A	B	-REM PWR	+REM PWR	B/RX	A/TX	RTS	VISO	4-20 -	4-20 +	PULSE SCLD+	PULSE SCLD-
D1X/D2X	RED C1	BLACK C1		BLUE R	ORNG R	BLACK R	RED R							GREEN C1	WHITE C1
D1L/D2L	RED C1	BLACK C1		BLUE R	ORNG R	BLACK R	RED R					BLUE C1	ORNG C1	GREEN C1	WHITE C1
D1S/D2S	RED C1	BLACK C1	WHITE C2	BLUE R	ORNG R	BLACK R	RED R	BLUE C2	ORNG C2					GREEN C1	WHITE C1
A1X/A2X	RED INT	BLACK INT		BLUE R	ORNG R	BLACK R	RED R							GREEN C1	WHITE C1
A1L/A2L	RED INT	BLACK INT		BLUE R	ORNG R	BLACK R	RED R					BLUE C1	ORNG C1	GREEN C1	WHITE C1
A1S/A2S	RED INT	BLACK INT	WHITE C1	BLUE R	ORNG R	BLACK R	RED R	BLUE C1	ORNG C1						

(C1 = power/output cable 1    C2 = power/output cable 2    R = remote cable    INT = Internal AC power wires)

## Option IDs

## O ID      POWER SOURCE / OUTPUT(S)

**D1X/D2X** = DC POWER / PULSE SCALED

**D1L/D2L** = DC POWER / PULSE SCALED AND 4-20mA

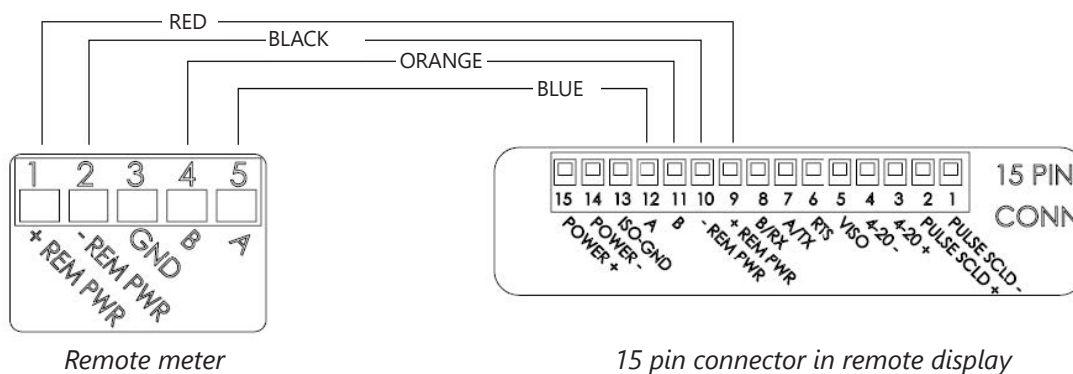
**D1S/D1L** = DC POWER / PULSE SCALED AND MODBUS

## O ID      POWER SOURCE / OUTPUT(S)

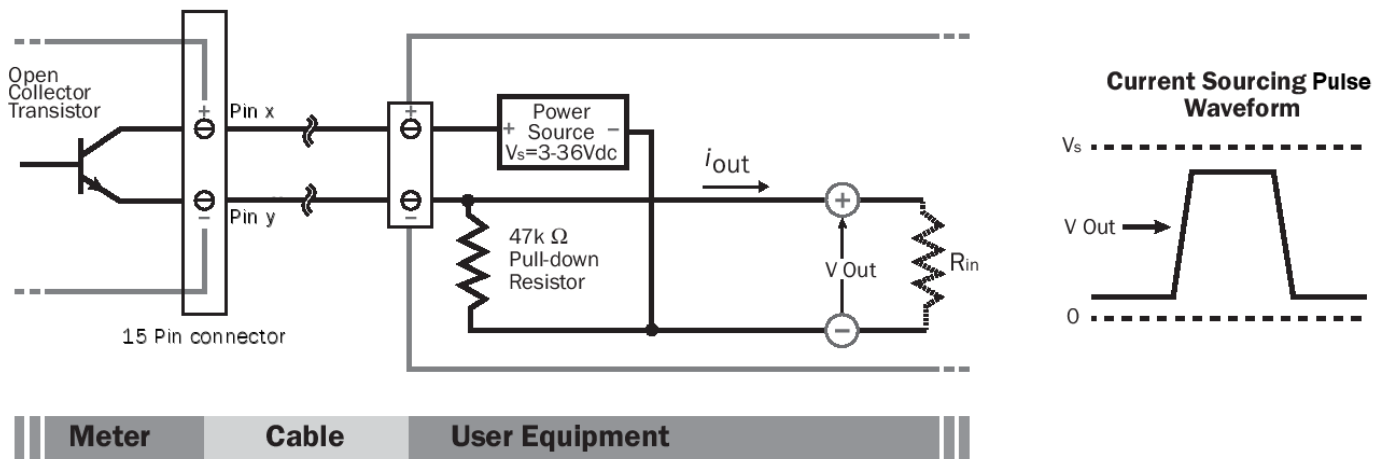
**A1X/A2X** = AC POWER / PULSE SCALED

**A1L/A2L** = AC POWER / PULSE SCALED AND 4-20mA

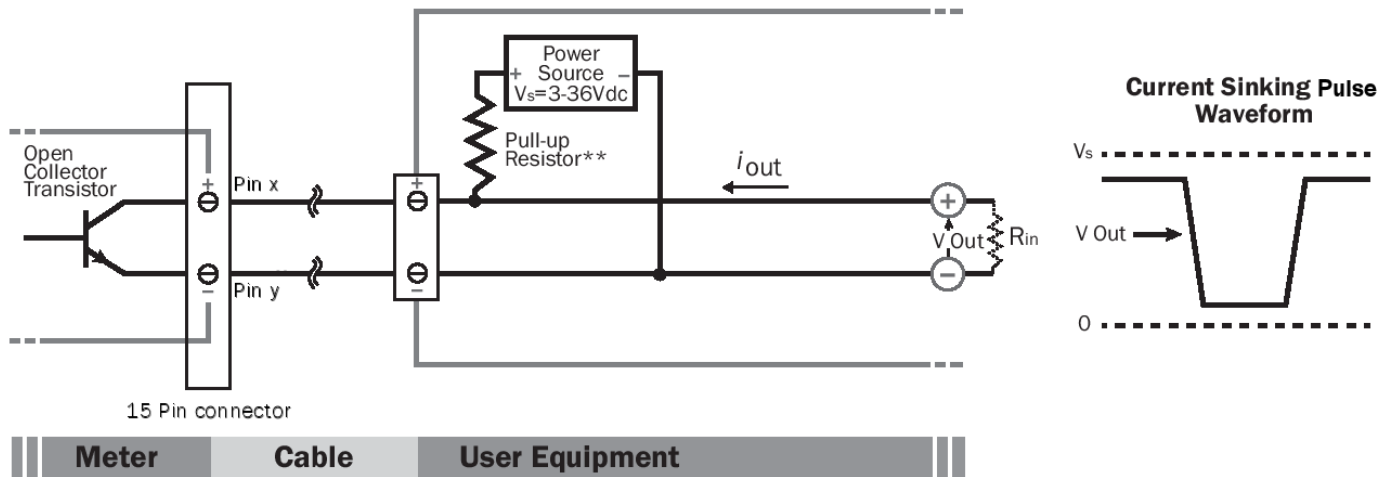
**A1S/A2S** = AC POWER / MODBUS



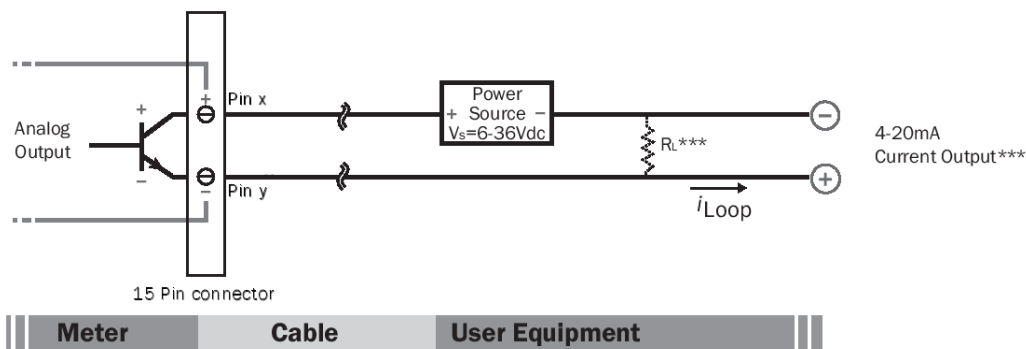
**Pulse Output Application - Sourcing Mode (Recommended for  $R_{in} < 30k\Omega$ )**



**Pulse Output Application - Sinking Mode (Recommended for  $R_{in} > 30k\Omega$ )**



**Analog (4-20mA Current Loop) Output Application**



\*\* Minimum resistor value is  $(100 \times V_s)$  ohms. Higher resistances maybe used depending on frequency and cable length. Longer cables and high frequencies require lower resistance.

\*\*\* Resistor  $R_L$  converts 4-20mA current to voltage for voltage input only devices.

**Cable Shield.** In general, the cable shield and its bare drain wire should be left unconnected at the user equipment end of the cable to minimize “ground loop” problems.

**Pulse Output Configuration.** A pulse output is standard on all models. Since this is an isolated output, the external equipment must include a DC power source to regenerate the pulse from the open-collector output (transistor equivalent of a contact closure). A pull-up or pull-down resistor may be needed if not included in the user equipment as shown in the diagrams. Both the power source and resistor may be supplied internally in some types of control and monitoring devices. If not, as for most PLC discrete input modules, they must be added externally at the module input terminals. The pulse output rate in volume units/pulse can be set by the user via the SETP tab on the meter’s setup menus.

Because the pulse output of an iMAG 4700 meter is set by the user, care must be taken to assure the output pulses do not exceed the maximum frequency of the meter while also ensuring a reasonable resolution. The iMAG 4700 has a maximum pulse output of 200 Mz.

**K-factor:** Remember that SETP is expressed in units totaled per output pulse (G/P if using gallons) while K-factors are expressed in pulses per gallon (P/G.) To determine K-factor from SETP, divide 1 by SETP (if SETP is expressed in gallons.) Conversely, 1 divided by the K-factor equals SETP

Because all pulse outputs (SETP) are configured in (rate) units totaled per pulse, all sizes of meters can be configured with the same SETP values

For example, if your rate is chosen as gallons per minute (GPM) the table below applies. If your rate is different, simply use your rate label in place of (GPM.) The numerical values will remain the same.

**Pulse Units.** The units of measure of SETP are independently selectable and are not tied to rate or total. Upon change of the SETP unit, the pulse output may take up to 10 seconds, or the duration of one pulse (whichever is longer) to take effect.

**If Pulse Output is Inconsistent.** The PDAMP filter may need to be increased.

**Pulse Width Timing.** The unit and value of SETP must be chosen to keep the duration between meter pulse outputs to less than 500 seconds.

SETP	Flow Rate at 1 Hz (GPM)	Flow Rate at 200 Hz (GPM) <i>Powered Meters</i>	Flow Rate at 150 Hz (GPM) <i>Battery Powered Meters</i>
0.1	6	1200	900
0.2	12	2400	1800
0.3	18	3600	2700
0.4	24	4800	3600
0.5	30	6000	4500
0.6	36	7200	5400
0.7	42	8400	6300
0.8	48	9600	7200
0.9	54	10800	8100
1.0	60	12000	9000

*Lower frequency output pulses (1 pulse for some particular number of gallons) can also be set.*

Any output frequency can be determined by:

$$\text{Rate (units/minute)} \div \text{SETP (units/pulse)} = \text{pulse/minute}$$

$$\text{Hz} = \text{pulse/minute} \div 60 \text{ seconds / minutes}$$

**Analog Output (4-20mA) Configuration.** Since the meter's analog output is isolated and passive, loop power must be supplied externally as shown on previous page. (In addition, an external resistor  $R_L$  will be needed to convert the loop current to voltage for voltage-only input devices.) The meter's loop transmitter minimum voltage drop is 6Vdc which, with wiring resistance and loop power supply voltage, will determine the maximum resistance for  $R_L$ . The flow rates corresponding to 4 and 20mA can be set by the user via the SET 4 and SET20 tabs on the meter's setup menus.

*Note: As configured by the factory, any alarm state will force 22.8mA on the loop. This can be changed to 3.2mA - see Technical Bulletin, 'iMAG4700/AG3000: Changing the 4-20mA Alarm'.*

**Modbus® Serial Communication Configuration (factory configured).** These connections provide a half-duplex, isolated, RS485 serial communications port using the Modbus messaging protocol. The port is reconfigurable by internal jumper settings to full-duplex RS232 or 3.3V CMOS (See Seametrics Modbus Interface Description manual for instructions). The TXD connection is the transmitted data output from the meter and RXD is the received data input to the meter. See Seametric's Modbus Interface Description, LT-103393 (available at [www.seametrics.com](http://www.seametrics.com)) for supported Modbus message protocol and electrical interface specifications.

## Changing Flow Meter Settings

### Home Screen and General Navigation

The HOME Screen displays flow volume, direction of the flow total and flow RATE along with status conditions such as Empty Pipe. Two buttons below the LCD display are used to access menu screens for viewing and changing meter setup parameters.



**These two buttons are light sensors which can detect when a finger is covering them and activate upon release.** Only three button touch actions are needed to control navigation through the menus, settings changes and back to the home screen.

#### HORIZONTAL SCROLLING:

Tap right button to scroll horizontally through menu tabs or move horizontally within a tab dialog when applicable.



#### SELECT:

Tap left button to change a highlighted item within a tab dialog.



#### ENTER/EXIT:

Hold left button while tapping right button once to enter or exit a tab dialog or to navigate between the HOME and other menu screens.



### Changing Total Direction/Resetting Batch Totalizers

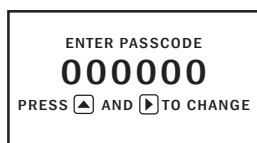
On the Main screen, hold and tap 5 times to scroll through the total direction options. Release to select a total direction.



Once BATCH FORWARD or BATCH REVERSE is selected, tap four times to reset batch totalizer.

### Entering Menu System

To enter the Menu System perform the hold and tap sequence. The Passcode entry screen will display. The default passcode is 000000. If a different passcode has previously been set, use the and to enter that passcode. In either case, hold and tap again to move into the menu system. *(If you enter the wrong passcode, hold and tap again to return to the previous screen. See page 21 for information on how to change a passcode.)*



### Making Selections

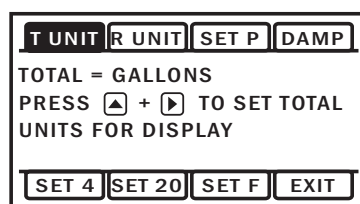
Once in the Menu System, move from tab to tab by tapping the right button. (See the next page for details on the various available tabs.)



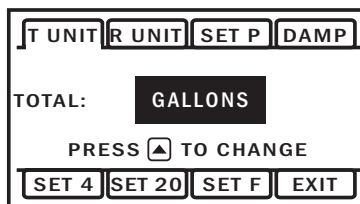
**Select the parameter.** In the screen for the highlighted tab you will see the current parameter value for that tab. Tapping the right button, move to the tab for the parameter you want to change.



In this example, the first line indicates that the current unit for the TOTAL is GALLONS. The next two lines tell you what to do next.



If you would like to change the TOTAL units, just perform the hold and tap sequence to bring up a screen to change the setting.



**Select a new setting.** Select the new setting by scrolling through a list of selections as in the screen illustration below by tapping the left button to find a different TOTAL unit.



**Accept changes.** To accept any changes you have made, perform the hold and tap sequence.



**When finished making changes.** When you are finished making changes, move to the EXIT tab using the right button.



To return to the HOME screen, perform the hold and tap sequence.



## Standard Menu Options

Note: Available options will depend on specific meter configuration. Not all options are available on all meters.

**Options not ordered with your meter will not appear on the meter menu.**

### T UNIT

View or change TOTAL volume units

T UNIT	R UNIT	SET P	DAMP
TOTAL = GALLONS			
PRESS  +  TO SET TOTAL UNITS FOR DISPLAY			
SET 4	SET 20	SET F	EXIT

### R UNIT

View or change flow RATE units

T UNIT	R UNIT	SET P	DAMP
FLOW RATE = GALLONS/MIN			
PRESS  +  TO SET RATE UNITS FOR DISPLAY			
SET 4	SET 20	SET F	EXIT

### SET P

View or change pulse output scaling

T UNIT	R UNIT	SET P	DAMP
00001.0 GALLONS			
PRESS  +  TO SET GALLONS TOTALIZED PER PULSE SENT OUT PULSE1			
SET 4	SET 20	SET F	EXIT

### DAMP

View or change # of samples for rolling average.

T UNIT	R UNIT	SET P	DAMP
DAMPING = 1			
PRESS  +  TO SET DAMPING VALUE			
SET 4	SET 20	SET F	EXIT

### SET 4

View or change flow rate corresponding to 4mA.

T UNIT	R UNIT	SET P	DAMP
00040.0 GALLONS/MIN			
PRESS  +  TO SET FLOW RATE AT WHICH 4mA (MIN) OUTPUT IS DESIRED			
SET 4	SET 20	SET F	EXIT

### SET 20

View or change flow rate corresponding to 20mA.

T UNIT	R UNIT	SET P	DAMP
00200.0 GALLONS/MIN			
PRESS  +  TO SET FLOW RATE AT WHICH 20mA (MAX) OUTPUT IS DESIRED			
SET 4	SET 20	SET F	EXIT

### EXIT

Return to HOME SCREEN or enter SUBMENU

T UNIT	R UNIT	SET P	DAMP
PRESS  +  EXIT MENU AND RETURN TO FLOW DISPLAY			
SET 4	SET 20	SET F	EXIT

## Special SUBMENU for Further Options

The EXIT tab in the MAIN MENU has a second function. If, instead of using the hold and tap sequence to return to the HOME screen, you tap five times, you will be redirected to a SUBMENU screen from which you can access several more options. Navigation in this SUBMENU is the same as for the MAIN MENU. Whenever you wish, go to the EXIT tab in the SUBMENU and perform the hold and tap sequence to return to the MAIN MENU.

INFO: Meter model number, serial number, and firmware version.

COMM: Modbus® baud rate and parity.

MBID: Modbus® address

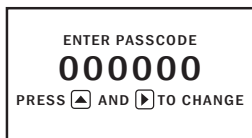
EXIT: Return to MAIN MENU.

INFO	COMM	MBID
PRESS  +  TO VIEW INFO ABOUT METER		
<div> <div>HPOLL</div> <div>EXIT</div> </div>		

*Sub-Menu*

## To Change a Passcode and Decimal Places

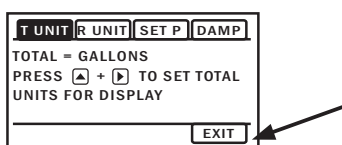
The iMAG4700 has a passcode system for restricting access to the menus. The iMAG comes from the factory with the passcode set to 000000. When a user attempts to enter the menu system (see details on page 20), the passcode entry screen will be displayed.



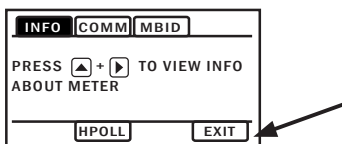
The default passcode is 000000. If a different passcode has previously been set, then the user must enter that passcode at this time. After entering the passcode, or leaving it at 000000 if using the default passcode, the user does the tap and hold sequence to move into the menu system.

**To change the passcode**, you must use the THIRD MENU screen. Access the THIRD MENU screen as follows:

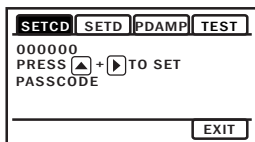
- Enter the main menu system, as described above.



- On the main menu, tab over to the EXIT tab and tap the [UP] five times. A SUBMENU screen will display.



- On the SUBMENU screen tab over to the EXIT tab and tap the [UP] five times. The THIRD MENU screen will display.



- To set the passcode, hold and tap and then use the [UP] and [RIGHT] to enter the new code.
- Hold and tap again to return to the THIRD MENU screen
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

### To change the number of decimal places in the total

- To set the decimal point, hold and tap on SETD and then use the [RIGHT] to move the decimal point.
- Hold and tap again to return to the THIRD MENU screen.
- Tab to EXIT, and then hold and tap to return to the SUBMENU.

## PDAMP

PDAMP is used to view or change the number of samples for rolling average of pulse output.

## TEST

TEST allows the user to initiate a fully functional, artificial flow rate for the purpose of testing other connected equipment. When TEST is applied, all features of the meter will function at the stated flow rate (in gallons per second).

For TEST to function, the meter must be filled (not EMPTY PIPE).

To enter a value into the TEST feature, navigate to the TEST tab and enter a flow rate value in the VAL screen (in gallons per second only,) then [RIGHT] to the VAL box and [UP] to the ON screen. This will initiate the TEST feature. The next [UP] would bring you to the OFF screen, but you can 'hold and tap' the arrows to return you to the sub menu while the feature operates.

**After use, the TEST feature must be turned OFF.** If the TEST feature is not turned OFF, the stated static flow rate (in gallons per second) will be shown any time the meter is full or in a flowing condition. Flow values recorded by the meter while the TEST feature is operating are permanently recorded in the displayed TOTAL. It may be useful to note that these values are only written to permanent memory every 15 minutes and cycling all power within this 15 minute time frame will return the meter to its previous total.

## Power Indicators

A power indicator is displayed in the lower left of the main display window.

Any meter that was configured to be powered from an external power source will display a power plug icon when running on external power. If the connection to external power is lost, the meter will switch to the backup battery and the power icon will switch to a battery symbol.

**OK** on the battery indicator means battery voltage is above 6.4 volts.

**LO** on the battery indicator means the battery is low and should be replaced soon.



Being powered by external DC or AC



Being powered by battery - voltage is sufficient



Being powered by battery - voltage is low



If display reads, 'BATT END' replace battery immediately.



### Troubleshooting

Problem	Probable Causes	Things to try...
Blank Display	Faulty wiring from power source to meter  Backup battery has not been plugged in Dead backup battery	Check for incorrect wiring. Measure voltage with DMM where red and black wires connect to terminal block TB1 on back side of display. Verify correct polarity and confirm that voltage is steady and between 9Vdc and 32Vdc  Plug in the battery Replace battery
Flow rate reading fluctuates excessively when flow is unchanging	Excessively turbulent or unsteady flow due to partially closed valves or other flow obstructions  Pipe not full  Pulsing flow due to combining multiple upstream flow sources  Insufficient mixing of upstream chemicals  Low fluid conductivity < 20 $\mu$ S/cm  Noisy electrical environment  Defective or noisy AC switching power supply	Eliminate or minimize causes of flow disturbances or increase meter damping  Provide back pressure or other means to ensure pipe is filled  Move connection point further upstream  Move chemical injection downstream from meter  Replace with different type of meter  Improve grounding at meter and nearby potentially noisy electrical equipment. Increase distance between meter and electrical noise sources.  Replace power supply
Flow Rate appears correct but pulse/ frequency output is low, erratic or absent	Wiring incorrect  External device input impedance too low  Cable too long	Compare wiring with appropriate wiring recommendations  Use sourcing rather than sinking interface connection  Reduce interface pull-up resistance
Flow Rate appears correct but pulse/frequency output is erratic and/or too high	Electrical noise sources interfering with pulse frequency signal  Wrong type of cable  Grounding problem	Isolate, remove or reduce noise sources. Move meter control cable away from noise sources. Increase pulse damp setting (PDAMP)  Use only twisted pair cable and ensure both signal wires are on same twisted pair  Improve or try different grounding method

### Error Messages

Under certain conditions an error message may be displayed.

Message	Description	Notes
INIT	Initialization is occurring during power up.	
EMPTY PIPE	Fluid is not detected between the sensing electrodes.	Loop output = 22.8mA
LO in battery icon	Battery is getting low, replace soon. Meter still functions.	Above 6.4V, OK appears in icon
BATT END	Battery is very low (approx. 6.1V). Totalizer stops updating.	Loop output = 4mA
LOW VOLT	Incoming external power is very low and backup battery is dead or not connected	Loop output = 4mA
COIL FAIL	Coil current too high or too low (short or open).	Loop output = 22.8mA
COMM FAIL	Communication between transmitter and sensor board fails.	Loop output = 22.8mA
OVER RANGE	Rate exceeds number of digits that can be displayed. Adjust units.	Loop output = 4mA

**Warning notice system**

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety symbol. These notices shown below are graded according to the degree of danger.

**WARNING:**

Indicates that death or severe personal injury will result if proper precautions are not taken.

**CAUTION:**

Indicates that minor personal injury may result if proper precautions are not taken.

**NOTICE:**

Indicates that an unintended result or situation can occur if the corresponding information is not taken into account.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used.  
A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

**Qualified personnel**

The product/system described in this documentation may be operated only by personnel qualified for the specific task in accordance with the relevant documentation for the specific task, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

**Proper use of Seametrics products**

Seametrics products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Seametrics. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely and without any problems. The permissible ambient conditions must be adhered to. The information in the relevant documentation must be observed.

**Trademarks**

All names identified by ® are registered trademarks of the Seametrics. The remaining trademarks in this publication may be trademarks whose use by third parties for their own purposes could violate the rights of the owner.

**Disclaimer of liability**

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

**The limited warranty set forth below is given by Seametrics, with respect to Seametrics brand products purchased in the United States of America.**

Seametrics warrants that products manufactured by Seametrics, when delivered to you in new condition in their original containers and properly installed, shall be free from defects in material and workmanship. **Seametrics products are warranted against defects for a minimum period of two (2) years from date of installation, unless otherwise specified, with proof of install date. If no proof of install date can be provided, warranty period will be two (2) years from date of shipment from Seametrics, as defined on Seametrics' invoice.** Seametrics' obligation under this warranty shall be limited to replacing or repairing the part or parts, or, at Seametrics' option, the products, which prove defective in material or workmanship. The following are the terms of Seametrics' limited warranty:

- a. Buyer must give Seametrics prompt notice of any defect or failure and satisfactory proof thereof.
- b. Any defective part or parts must be returned to Seametrics' factory or to an authorized service center for inspection.
- c. Buyer will prepay all freight charges to return any products to Seametrics' factory, or another repair facility, as designated by Seametrics.
- d. Defective products, or parts thereof, which are returned to Seametrics and proved to be defective upon inspection, will be repaired to factory specifications.
- e. Seametrics will deliver repaired products or replacements for defective products to the buyer (ground freight prepaid) to the destination provided in the original order.
- f. Products returned to Seametrics for which Seametrics provides replacement under this warranty shall become the property of Seametrics.
- g. This limited warranty covers all defects encountered in normal use of Seametrics products, and does not apply to the following cases:
  - i. Loss of or damage to Seametrics product due to abuse, mishandling, or improper packaging by buyer
  - ii. Failure to follow operating, maintenance, or environmental instructions prescribed in Seametrics' instruction manual
  - iii. Products not used for their intended purpose
  - iv. Alterations to the product, purposeful or accidental
  - v. Electrical current fluctuations
  - vi. Corrosion due to aggressive materials not approved for your specific product
  - vii. Mishandling, or misapplication of Seametrics products
  - viii. Products or parts that are typically consumed during normal operation
  - ix. Use of parts or supplies (other than those sold by Seametrics) which cause damage to the products, or cause abnormally frequent service calls or service problems
- h. A new warranty period will be established for repaired products, or products replaced during the original warranty period.
- i. In the event that equipment is altered or repaired by the buyer without prior written approval by Seametrics, all warranties are void. Damage caused by equipment or accessories not manufactured by Seametrics may void the product's warranty.
- j. SOFTWARE: The Seller grants the user a non-exclusive license to use Seametrics' software, according to the following limitations and conditions:
  - i. The user may install the software on one or more desktop or laptop computers.
  - ii. All title and intellectual rights to the software are owned by Seametrics.
  - iii. No copies may be made or distributed except as described above.
  - iv. The user may not modify or reverse-engineer the software.

THE FOREGOING WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER ORAL, WRITTEN, EXPRESSED, IMPLIED OR STATUTORY. NO IMPLIED WARRANTY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, APPLIED TO THE PRODUCTS AFTER THE APPLICABLE PERIOD OF THE EXPRESS LIMITED WARRANTY STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY PERSON OR ENTITY WITH RESPECT TO THE PRODUCTS, SHALL BIND SEAMETRICS. SEAMETRICS SHALL NOT BE LIABLE FOR LOSS OF REVENUES, OR PROFITS, OR INCONVENIENCES, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OF DATA, OR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGE CAUSED BY THE USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SEAMETRICS HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL RECOVERY OF ANY KIND AGAINST SEAMETRICS BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SEAMETRICS AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, YOU ASSUME ALL RISK OF LIABILITY FOR LOSS, DAMAGE, OR INJURY TO YOU AND YOUR PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF USE OR MISUSE OF, OR INABILITY TO USE THE PRODUCTS NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SEAMETRICS.

