



Flow Meters and Controls

RMA REQUEST FORM		Seametrics' Assigned Case #	
<p>The Return Material Authorization (RMA) form is designed to facilitate the return for warranty repair/replacements, non-warranty quotes for repair, and to restock (30% fee) unused new product.</p> <p align="center"><u>NOTICE: failure to follow RMA Process may result in time delays, rejection of RMA, and/or service fees.</u></p>			
<p>Process</p> <p>1) Before submitting an RMA, Seametrics' customers must contact Seametrics' Technical Support (800-975-8153) for an initial evaluation and to be assigned a case number.</p> <p>2) Give a detailed description of your application, including information on relevant variables such as fluid velocity, temperature, pressure, piping configuration, electrical connections, and type of fluid.</p> <p>3) Return this form to Seametrics via Fax: 253-872-0285 or email: repair@seametrics.com</p> <p>4) Package and ship the product(s) to: Attn: Seametrics RMA Dept., 19026 72nd Avenue South, Kent WA 98032 -You must write the RMA# on each box & label (failure to do so will delay processing.) -Products damaged in shipping voids the warranty.</p> <p>5) Attach a Material Safety Data Sheet if the meter has been exposed to hazardous materials.</p> <p>6) Seametrics' Technical Support will evaluate the returned product and provide feedback to the requester.</p> <p>7) For any RMA related questions, call 1-800-975-8153 or email repair@seametrics.com</p> <p><i>For employee safety, unclean meters with obvious exposure to human or animal bio-waste will be rejected by Seametrics.</i></p>			
Today's date			
Assigned Case #			
Original Purchase date & PO#			
Action requested		<input type="checkbox"/> Warranty repair/replace <input type="checkbox"/> Restock New (credit) <input type="checkbox"/> Non-warranty repair quote	
	Original supplier (Bill To)	Ship To (return address)	<input type="checkbox"/> Same as Bill To
Company			
Address1			
Address2			
City, State, Zip			
Country			
Contact			
Telephone			
Facsimile			
E-mail			

Seametrics Incorporated • 19026 72nd Avenue South, Kent, WA 98035 USA • Phone 253.872.0284 • Fax 253.872.0285

www.seametrics.com

International Sales Division: Partners for International Development • P.O. Box 22428, Houston, TX 77227 USA • Phone 713.960.0782 • Fax 713.960.8947 or 713.524.0393



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Original Supplier			Assigned Case #		
Instructions: (duplicate this page for more serial numbers)					
Product Model					
Quantity		Serial Number/s		to	
Problem					
Product Model					
Quantity		Serial Number/s		to	
Problem					
Product Model					
Quantity		Serial Number/s		to	
Problem					
Product Model					
Quantity		Serial Number/s		to	
Problem					

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